

hcah

Based on Survey of Patients' Hospital Experiences (HCAHPS)

| Provider Number | Hospital Name | Address 1 |
|-----------------|--|---------------------------|
| 140008 | LOYOLA GOTTLIEB MEMORIAL HOSPITAL | 701 WEST NORTH AVE |
| 140018 | MT SINAI HOSPITAL MEDICAL CENTER | 15TH STREET AT CALIFORNIA |
| 140032 | ST ANTHONYS MEMORIAL HOSPITAL | 503 N MAPLE STREET |
| 140049 | WEST SUBURBAN MEDICAL CENTER | 3 ERIE COURT |
| 140051 | SKOKIE HOSPITAL | 9600 GROSS POINT ROAD |
| 140068 | ROSELAND COMMUNITY HOSPITAL | 45 W 111TH STREET |
| 140080 | RHC ST FRANCIS HOSPITAL | 355 RIDGE AVE |
| 140082 | LOUIS A WEISS MEMORIAL HOSPITAL | 4646 N MARINE DRIVE |
| 140083 | LORETTO HOSPITAL | 645 SOUTH CENTRAL AVE |
| 140084 | VISTA MEDICAL CENTER EAST | 1324 NORTH SHERIDAN ROAD |
| 140088 | THE UNIVERSITY OF CHICAGO MEDICAL CENTER | 5841 SOUTH MARYLAND |
| 140095 | SAINT ANTHONY HOSPITAL | 2875 WEST 19TH STREET |
| 140103 | ST BERNARD HOSPITAL | 326 W 64TH ST |
| 140114 | SWEDISH COVENANT HOSPITAL | 5145 N CALIFORNIA AVE |
| 140115 | THOREK MEMORIAL HOSPITAL | 850 W IRVING PARK RD |
| 140118 | METROSOUTH MEDICAL CENTER | 12935 S GREGORY |

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| Address 2 | Address 3 | City | State |
|-----------|-----------|--------------|-------|
| | | MELROSE PARK | IL |
| | | CHICAGO | IL |
| | | EFFINGHAM | IL |
| | | OAK PARK | IL |
| | | SKOKIE | IL |
| | | CHICAGO | IL |
| | | EVANSTON | IL |
| | | CHICAGO | IL |
| | | CHICAGO | IL |
| | | WAUKEGAN | IL |
| | | CHICAGO | IL |
| | | CHICAGO | IL |
| | | CHICAGO | IL |
| | | CHICAGO | IL |
| | | CHICAGO | IL |
| | | BLUE ISLAND | IL |

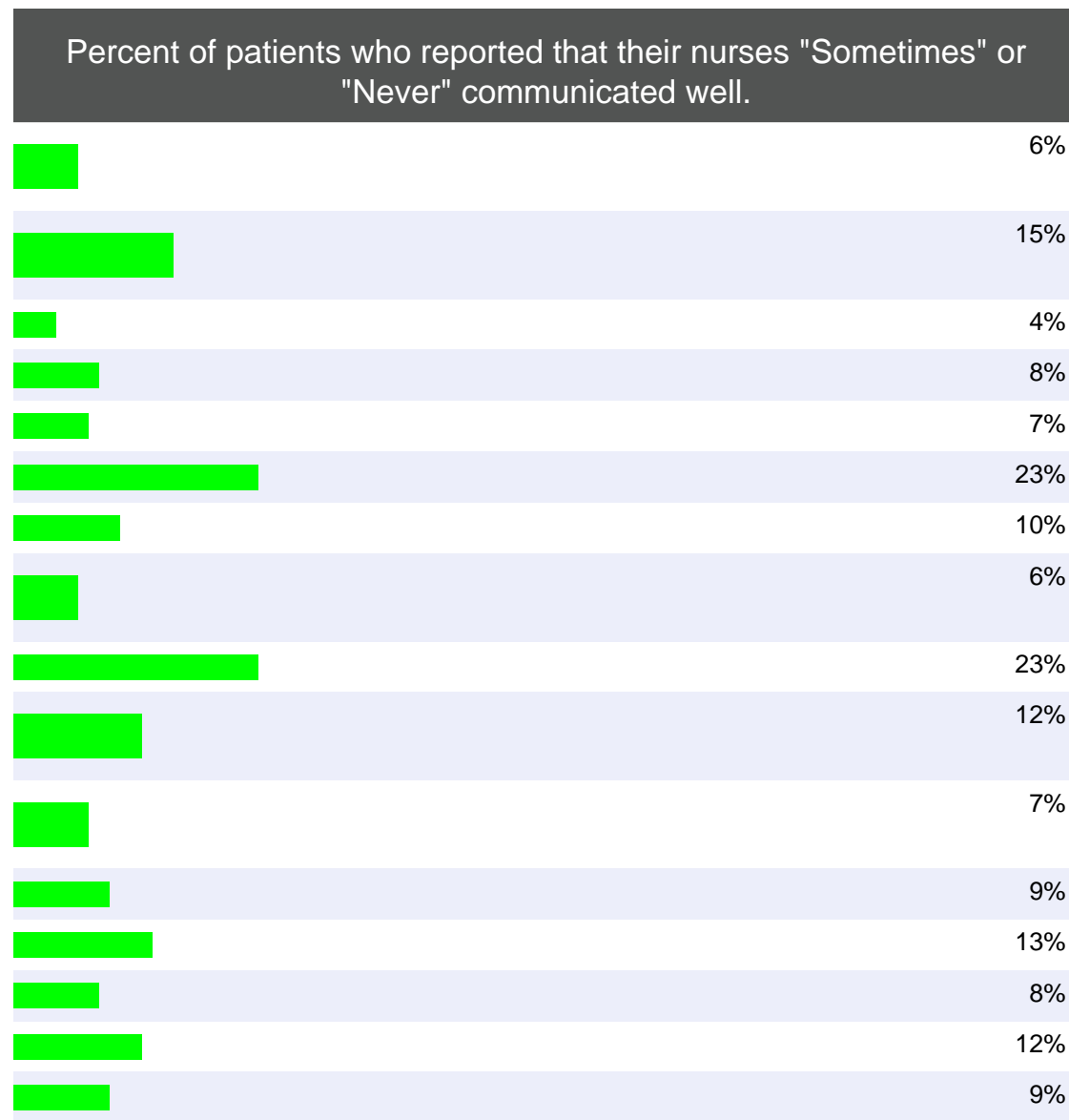
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

| ZIP Code | County Name | Phone Number |
|----------|-------------|--------------|
| 60160 | COOK | 7084504924 |
| 60608 | COOK | 7732576751 |
| 62401 | EFFINGHAM | 2173422121 |
| 60302 | COOK | 7083836200 |
| 60076 | COOK | 8476779600 |
| 60628 | COOK | 7739953000 |
| 60202 | COOK | 8473164000 |
| 60640 | COOK | 7738788700 |
| 60644 | COOK | 7736264300 |
| 60085 | LAKE | 8473604000 |
| 60637 | COOK | 7737021000 |
| 60623 | COOK | 7735211710 |
| 60621 | COOK | 7739623900 |
| 60625 | COOK | 7738788200 |
| 60613 | COOK | 3125256780 |
| 60406 | COOK | 7085972000 |

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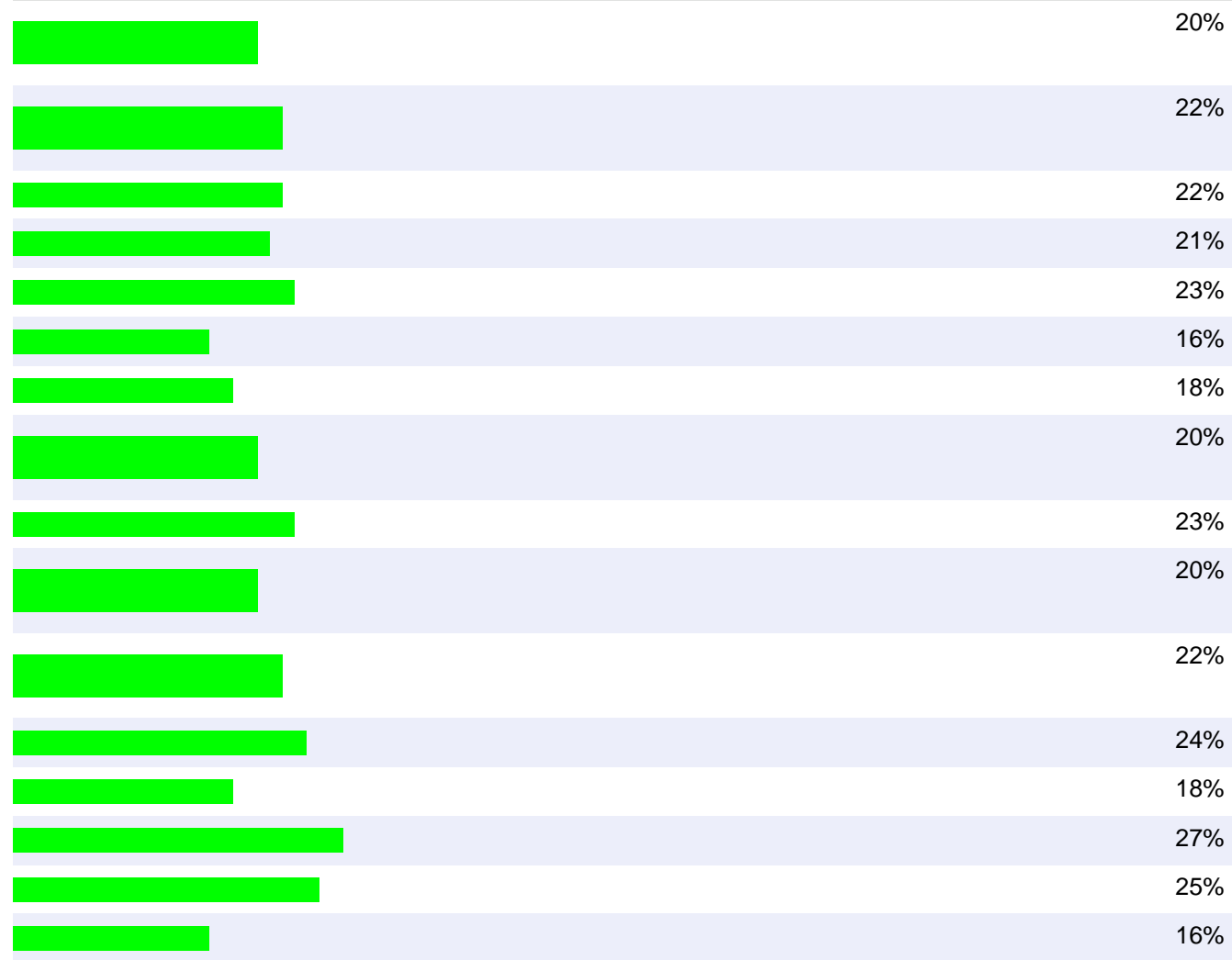
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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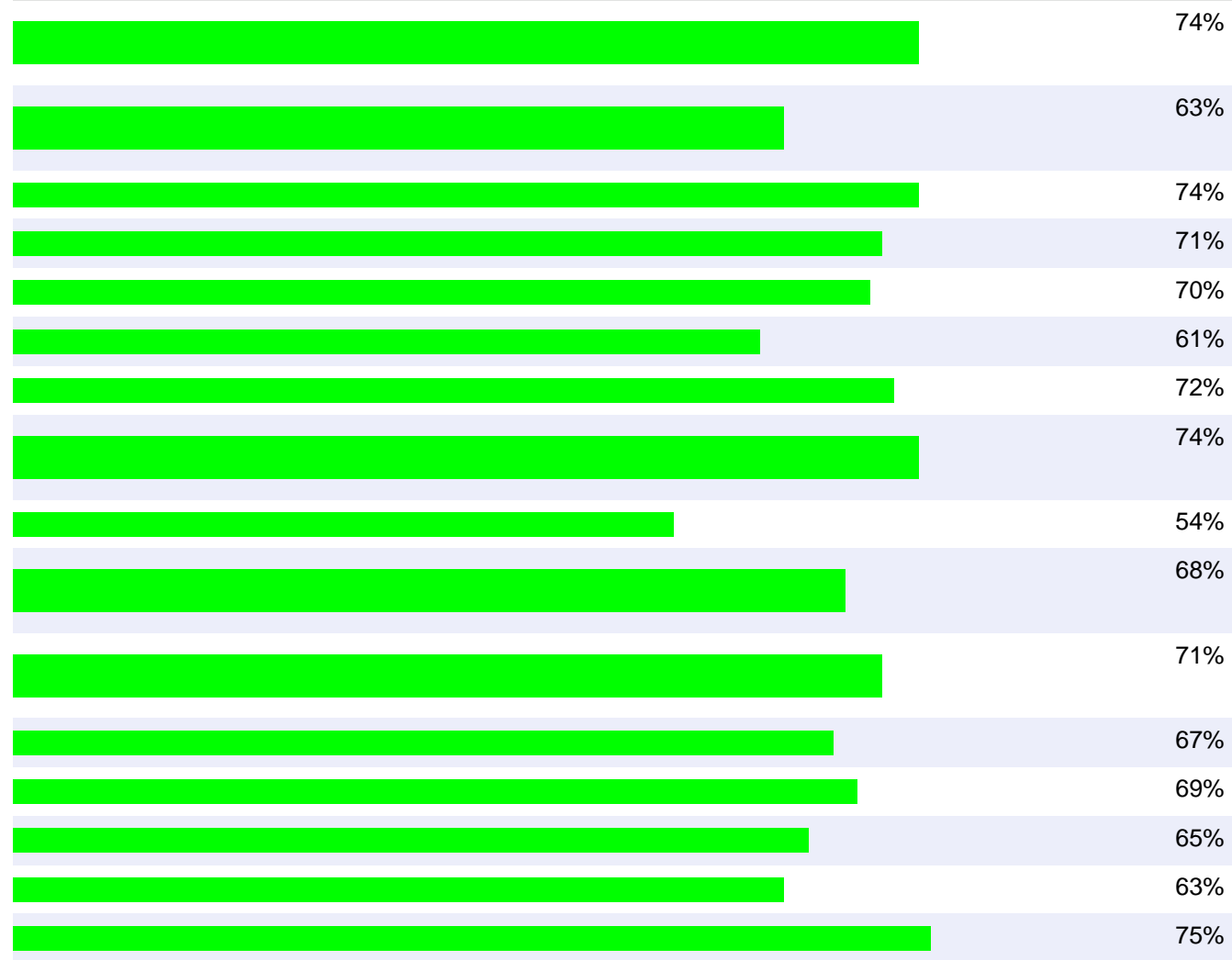
Percent of patients who reported that their nurses "Usually" communicated well.



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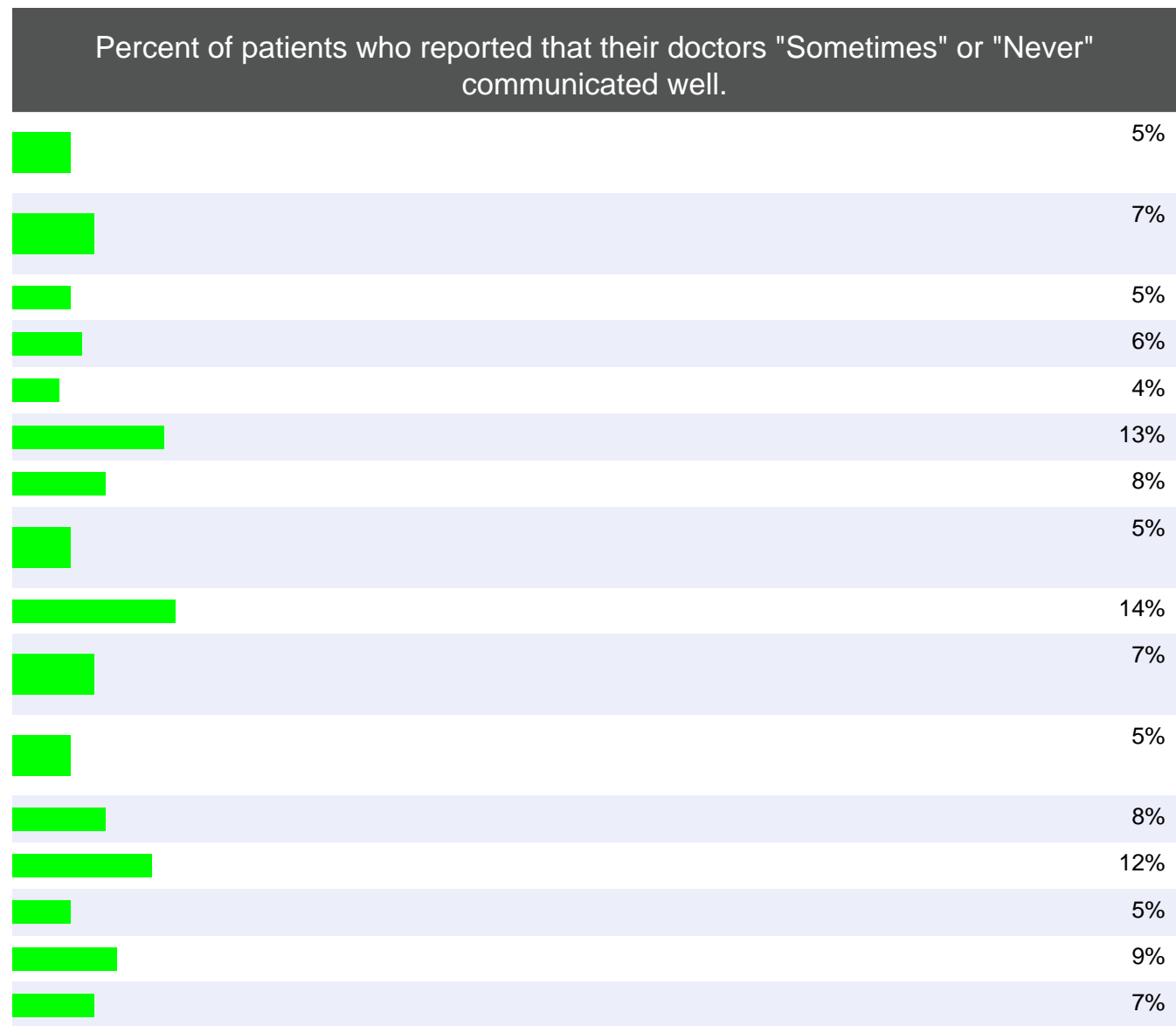
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



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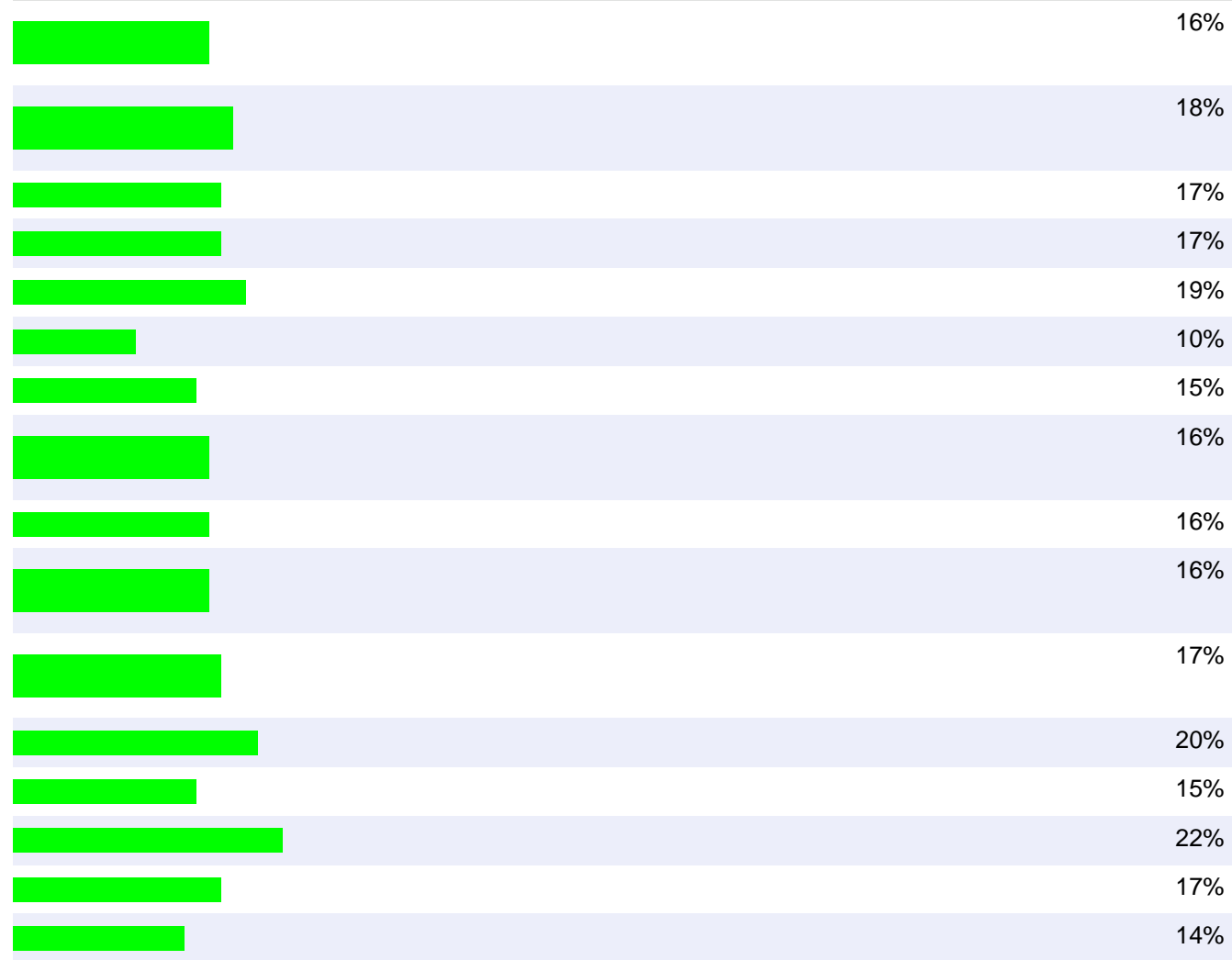
Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

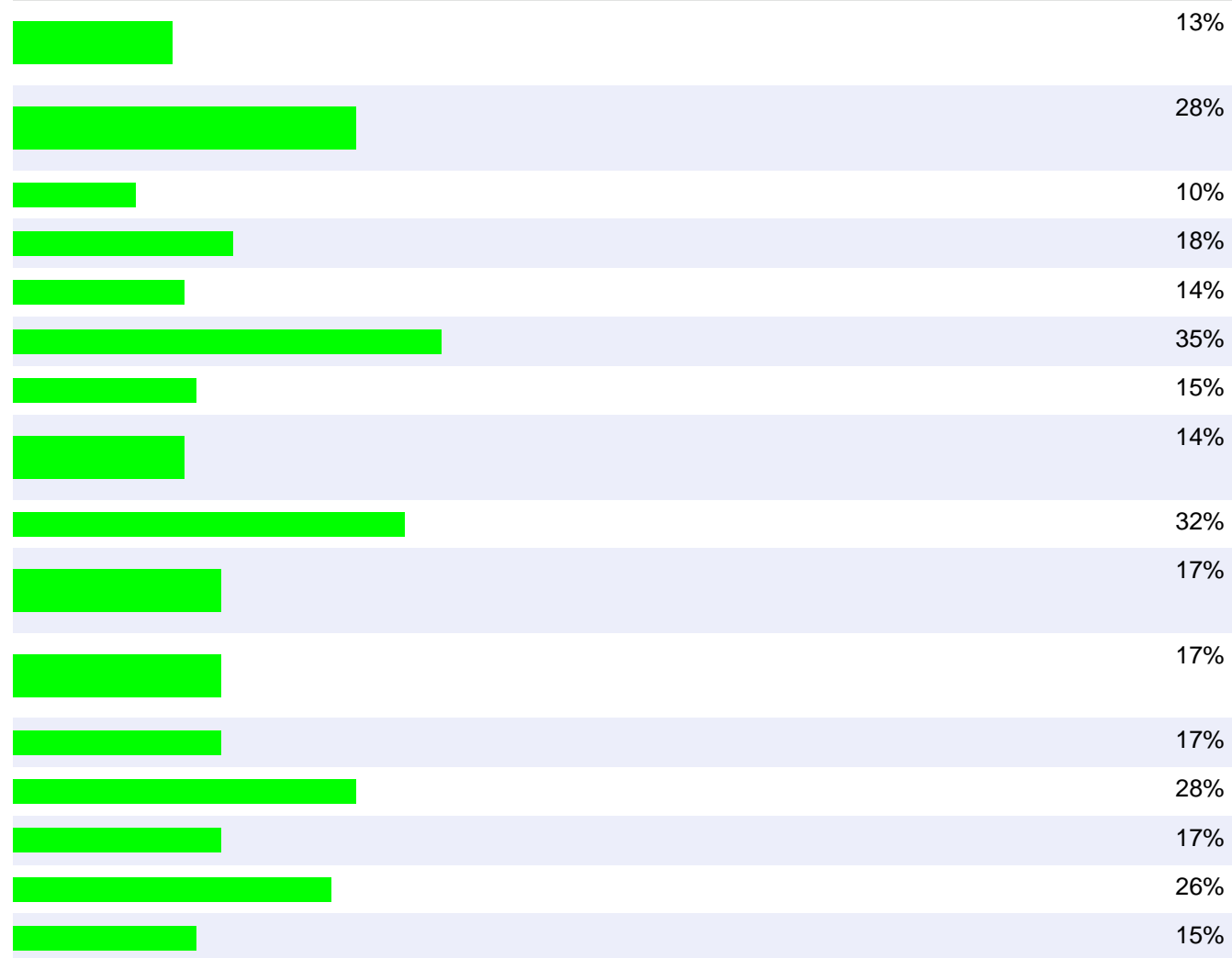
Percent of patients who reported that their doctors "Always" communicated well.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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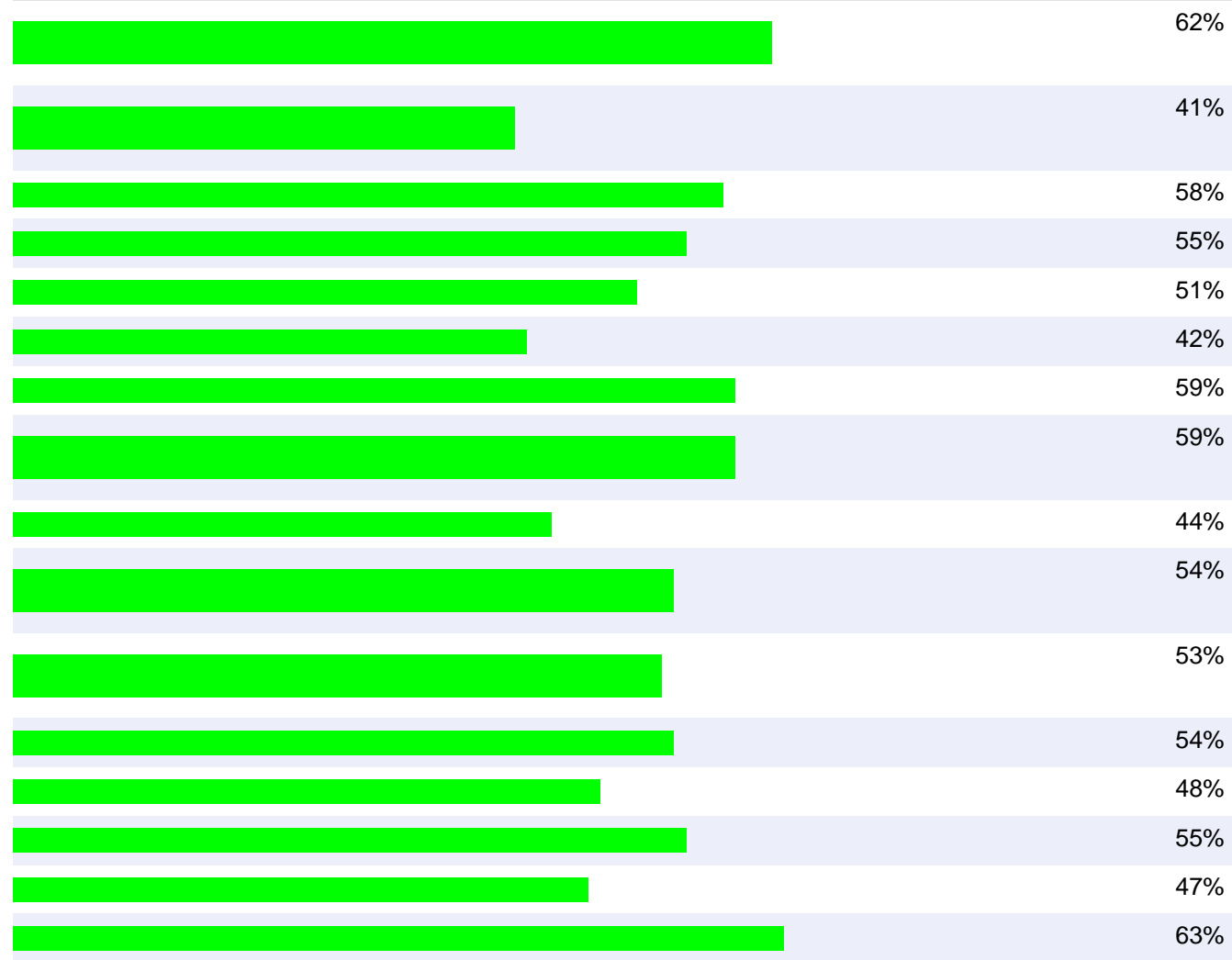
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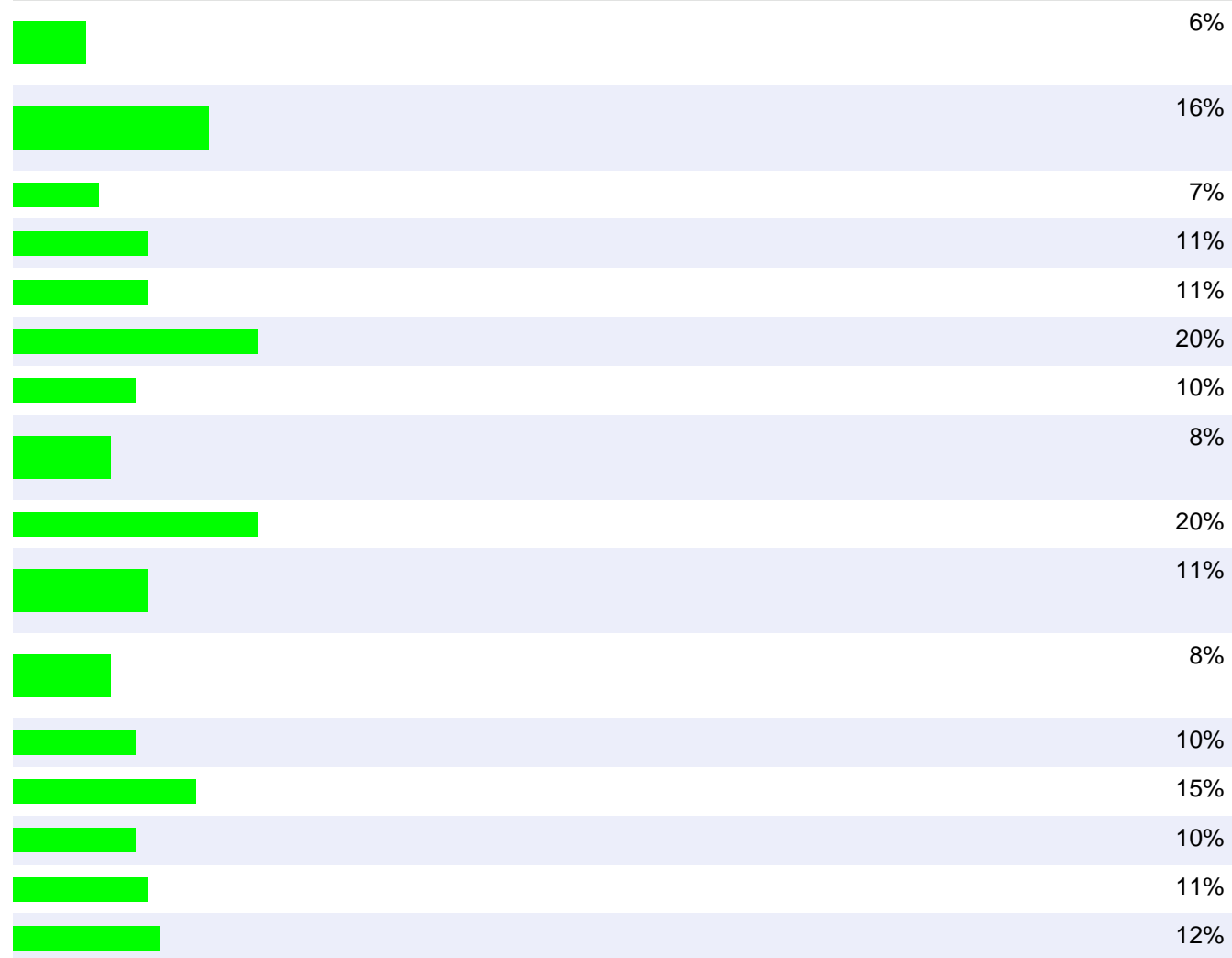
Percent of patients who reported that they "Always" received help as soon as they wanted.



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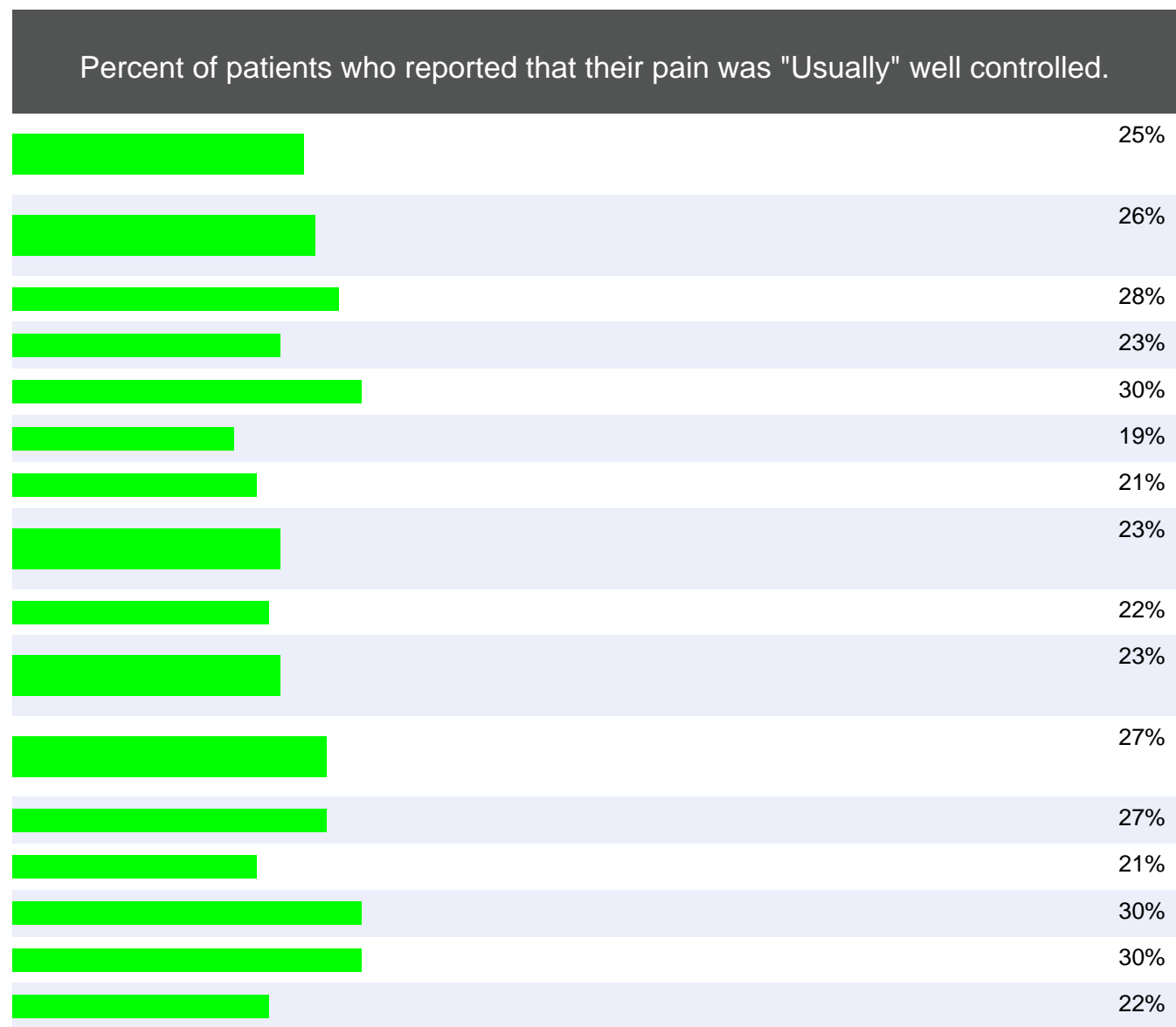
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

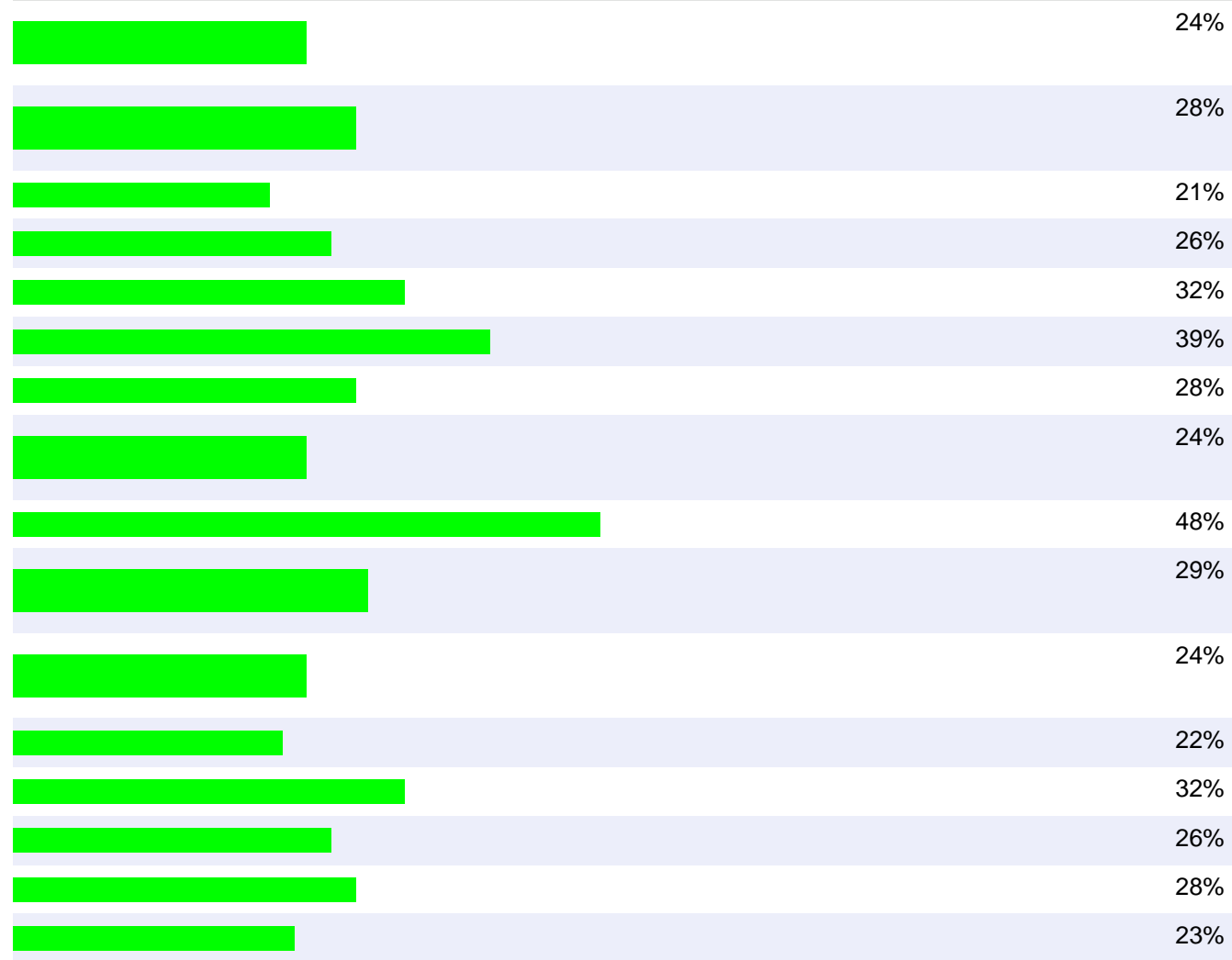
Percent of patients who reported that their pain was "Always" well controlled.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

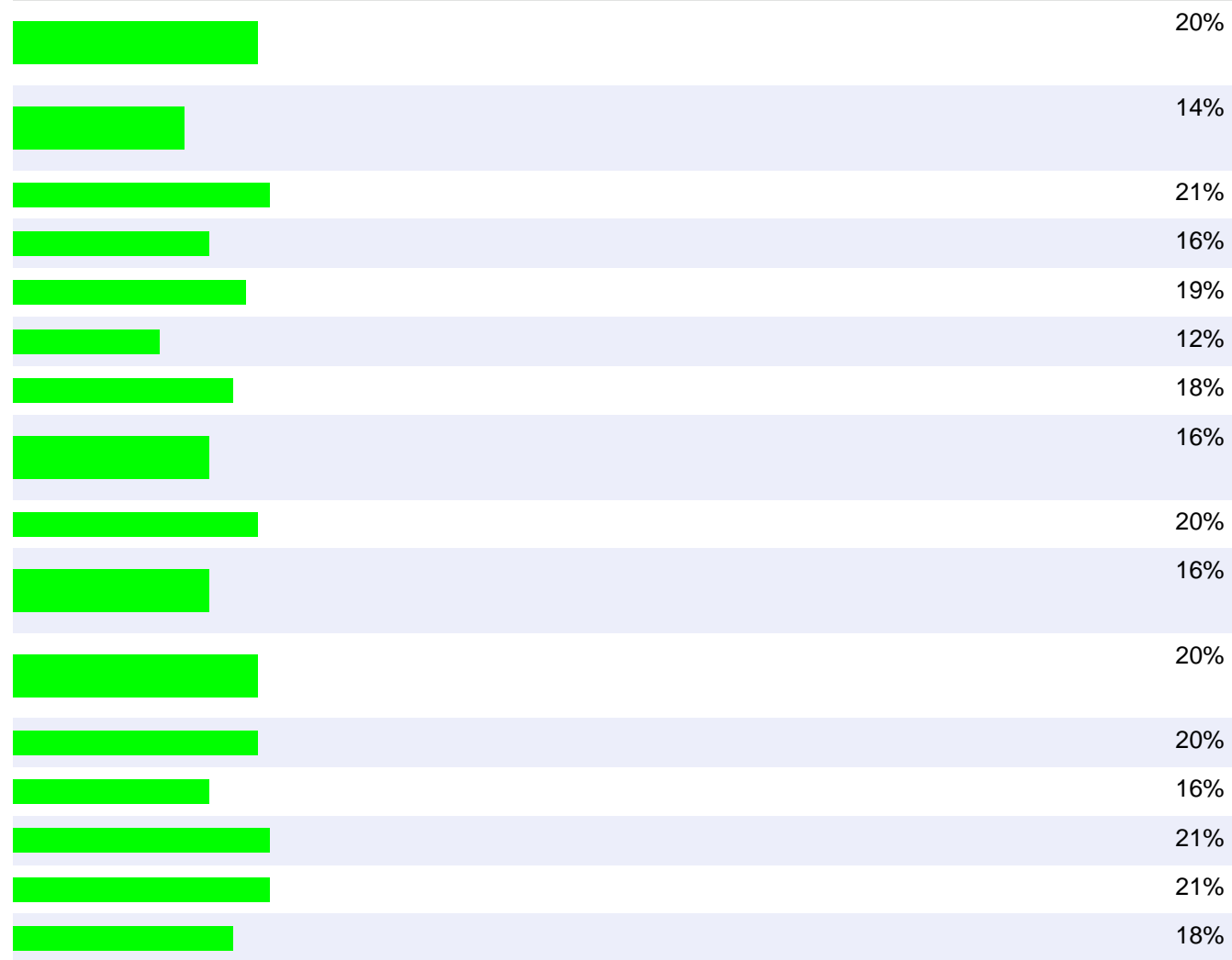
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



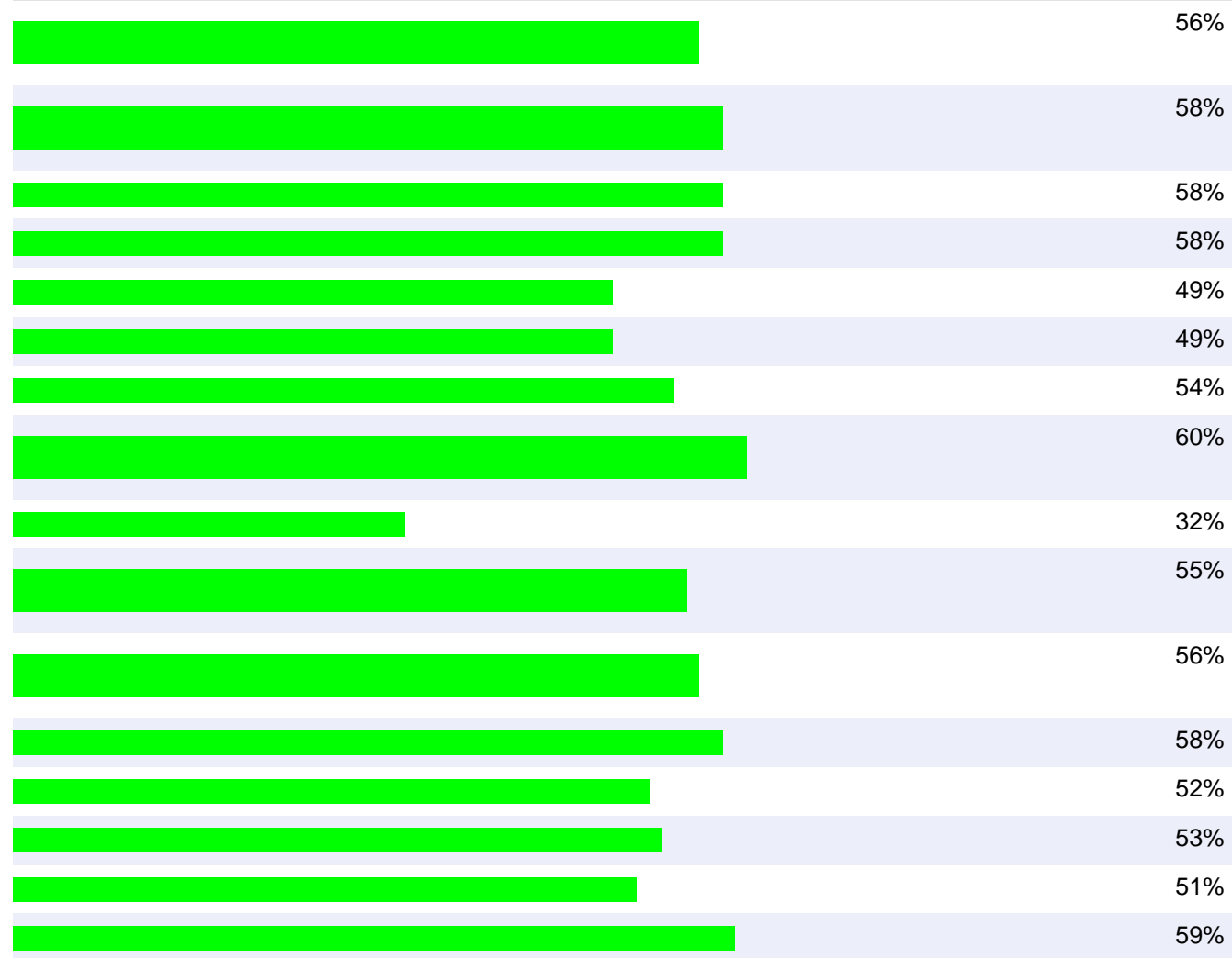
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



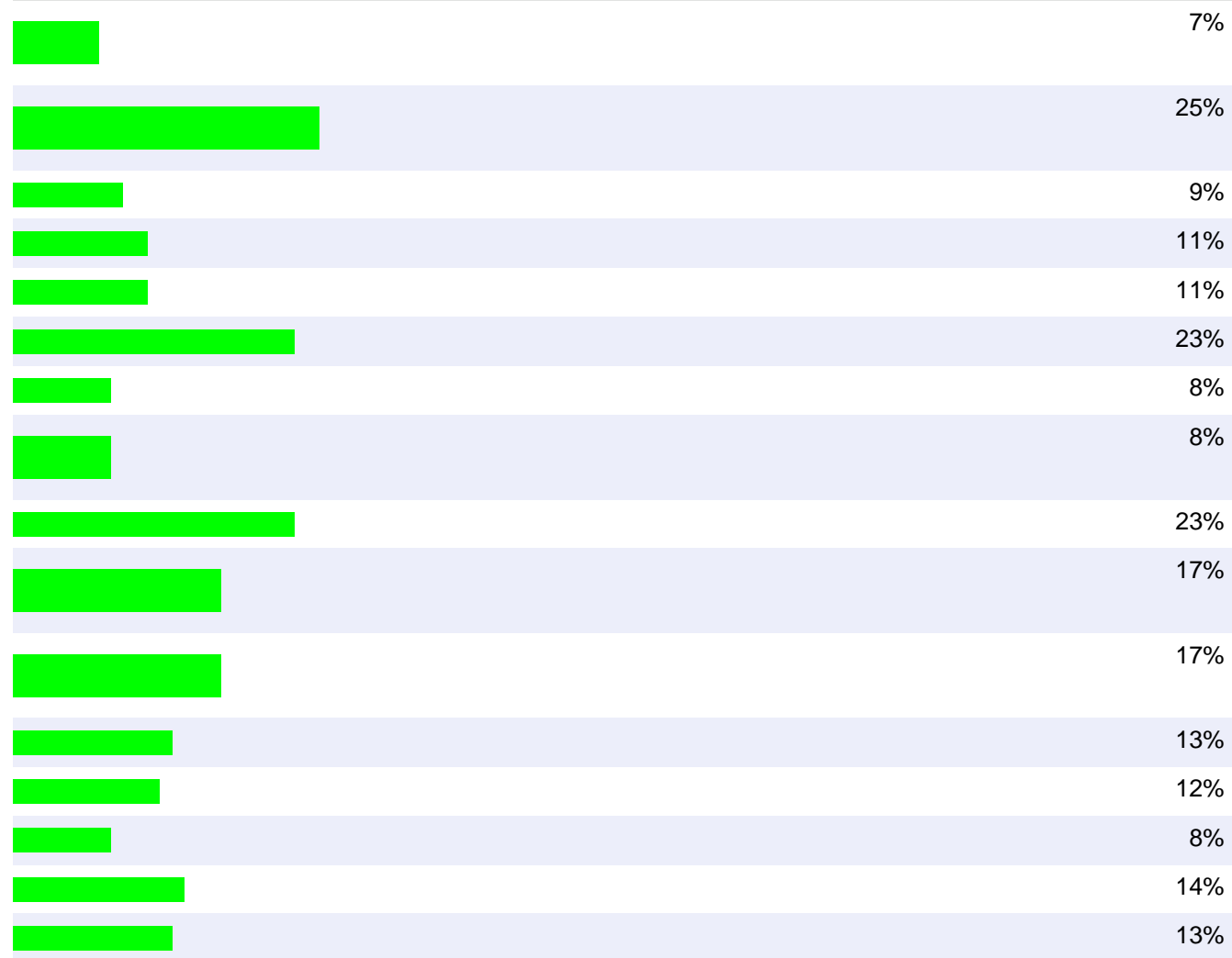
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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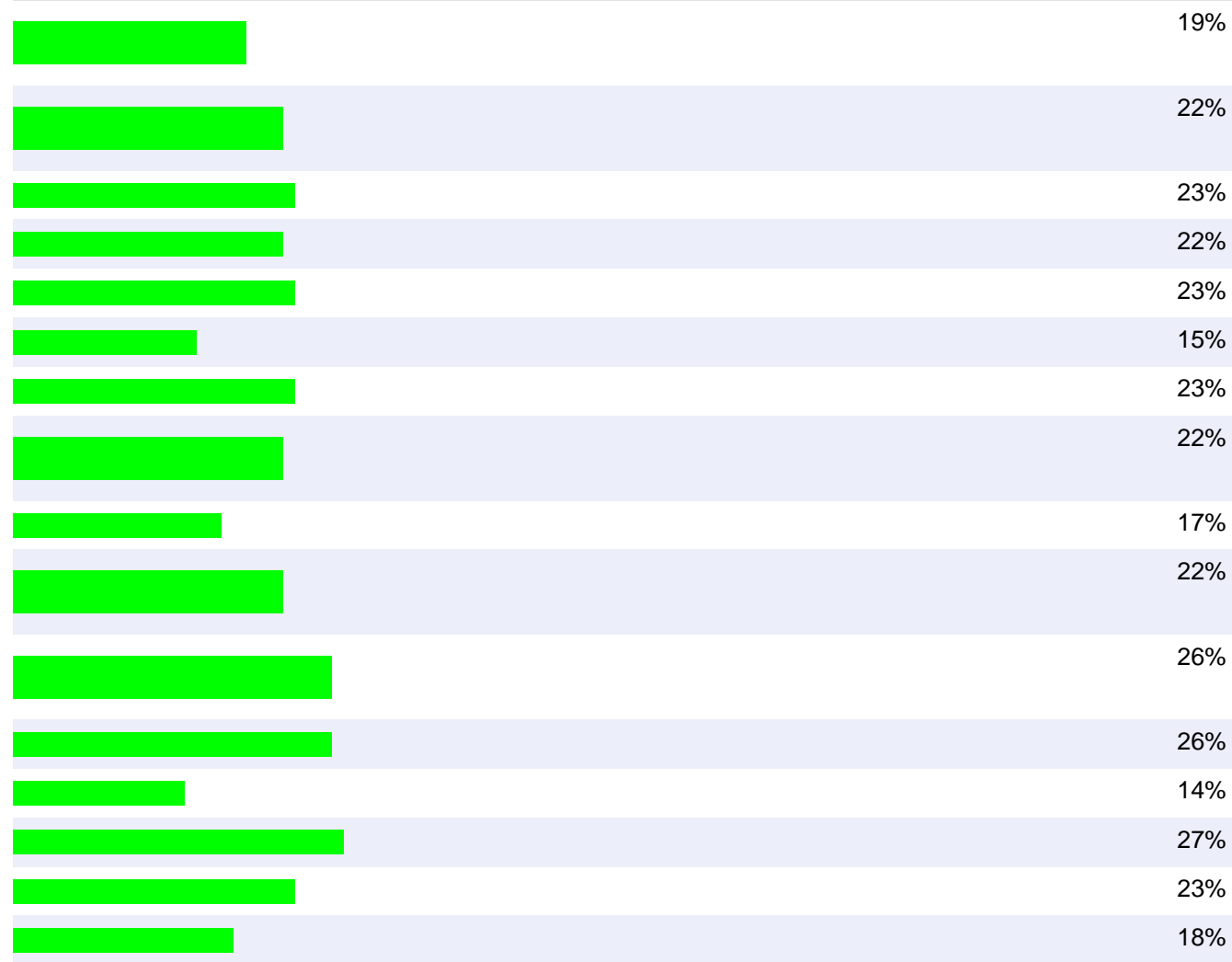
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

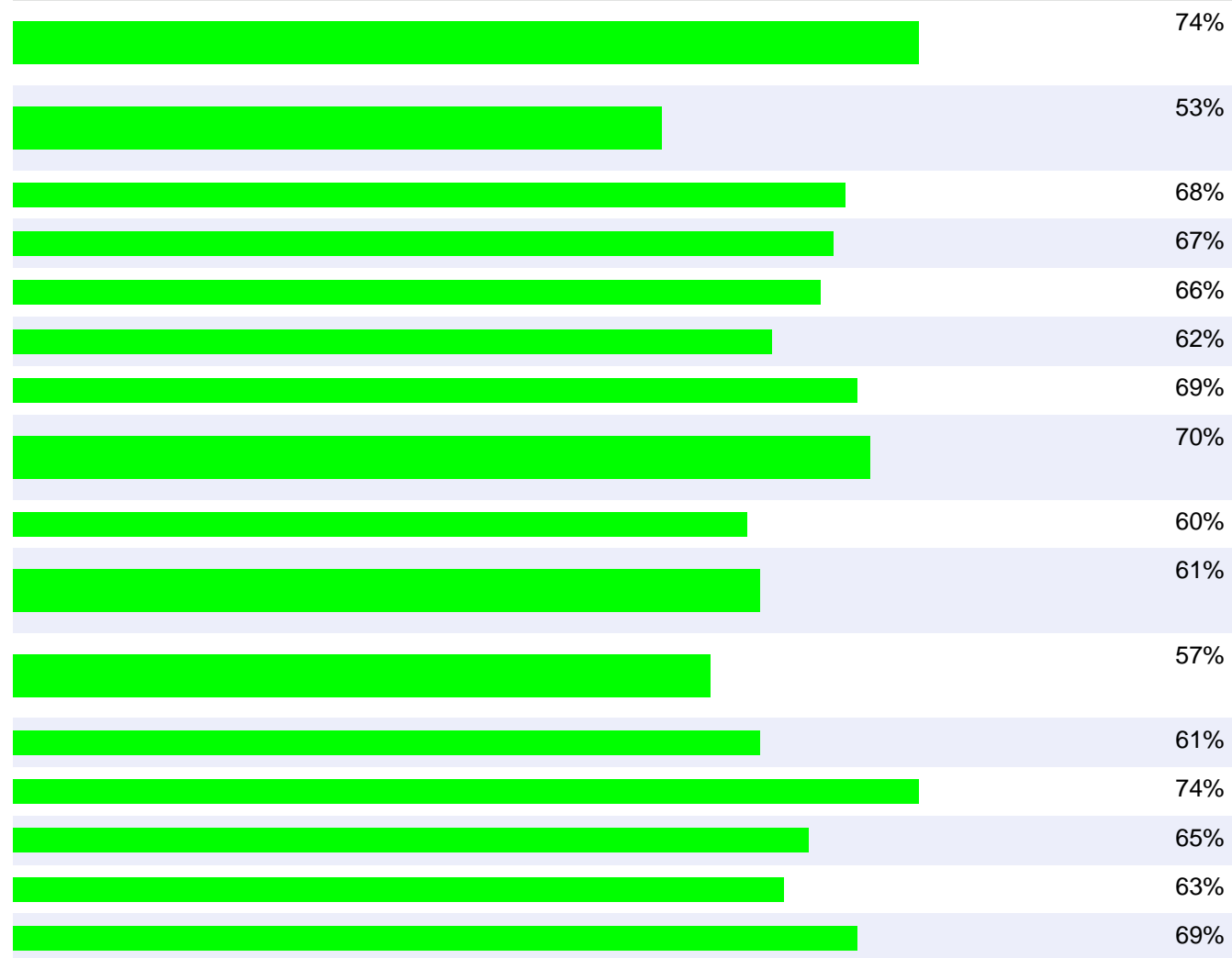
Percent of patients who reported that their room and bathroom were "Usually" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

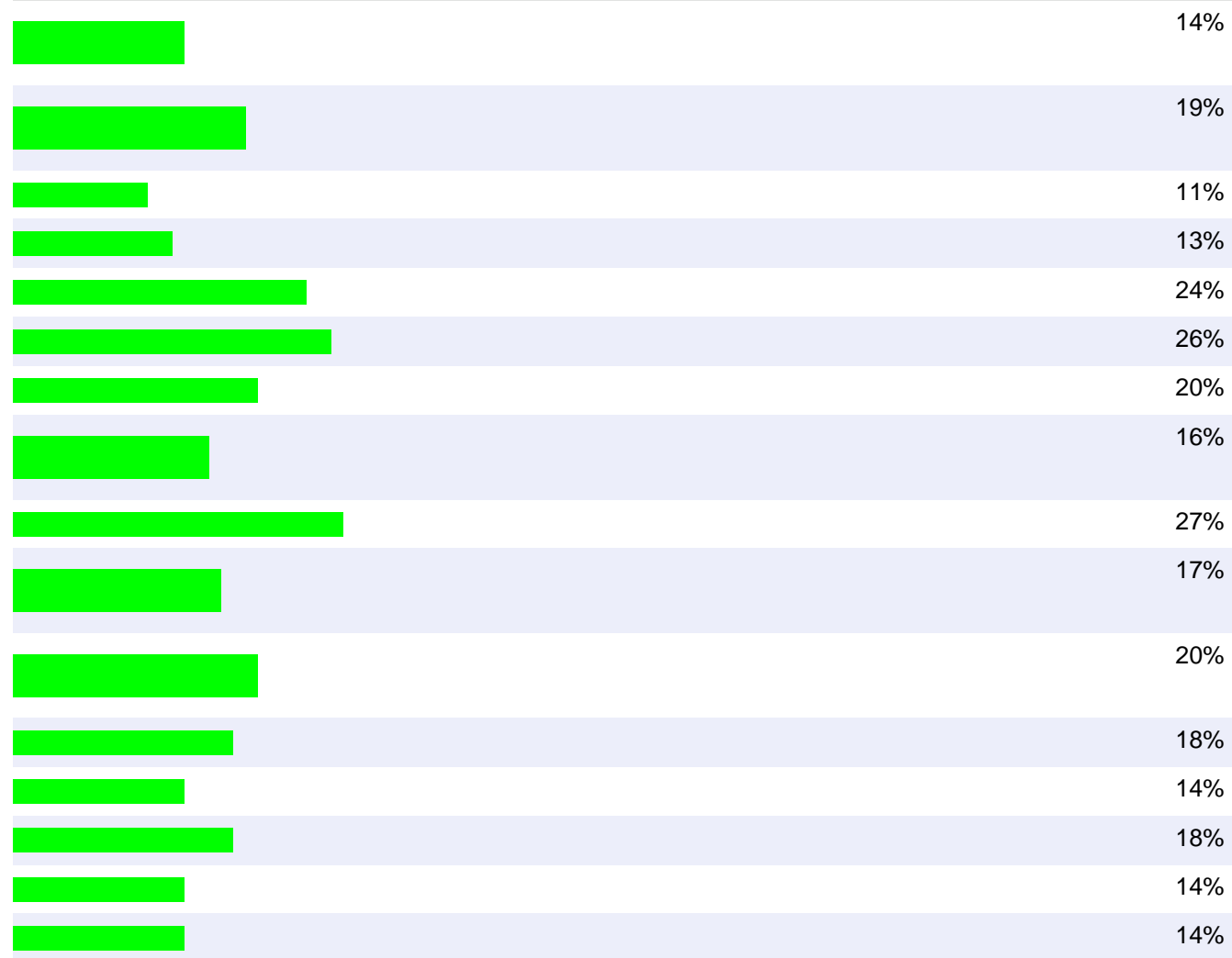
Percent of patients who reported that their room and bathroom were "Always" clean.



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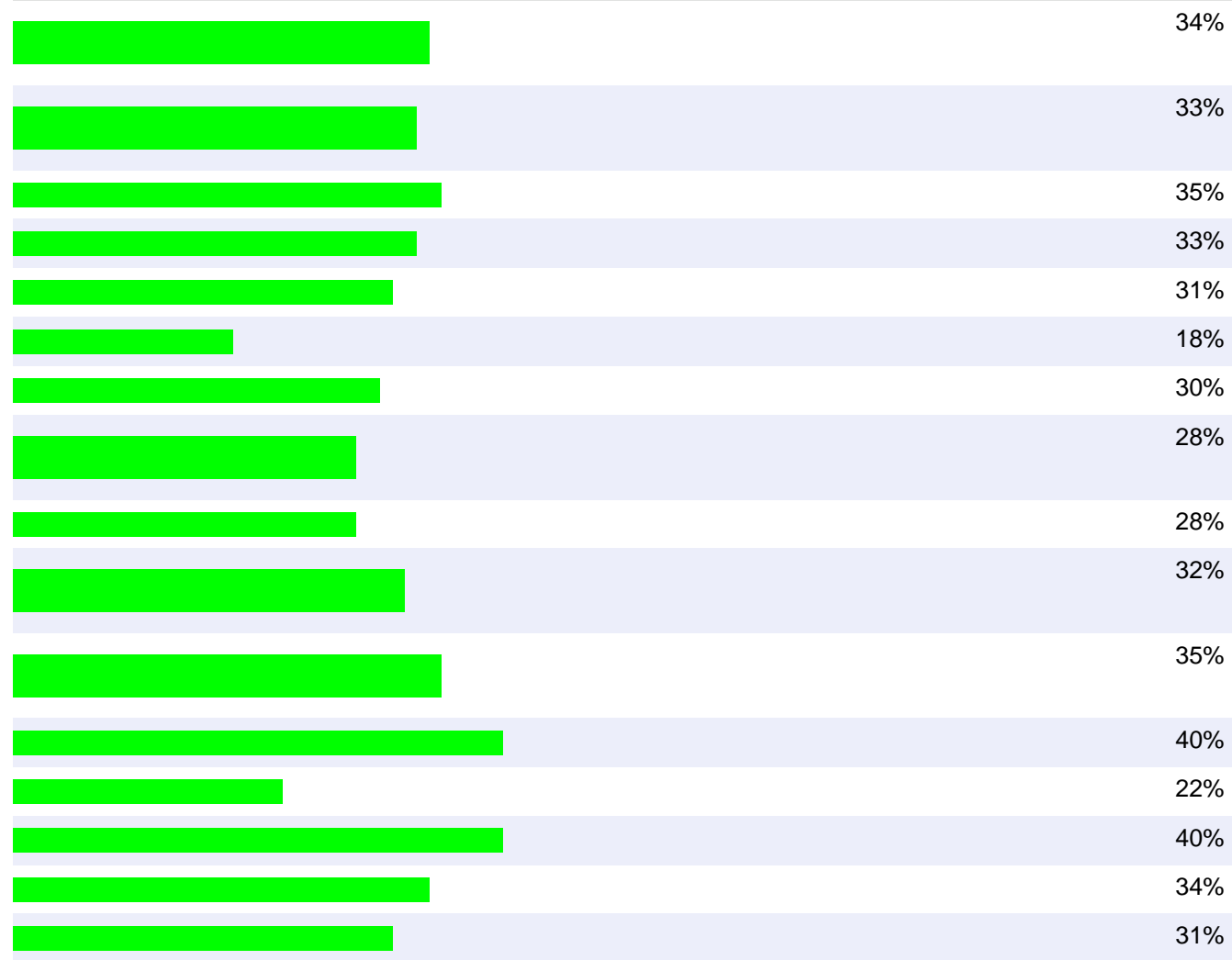
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

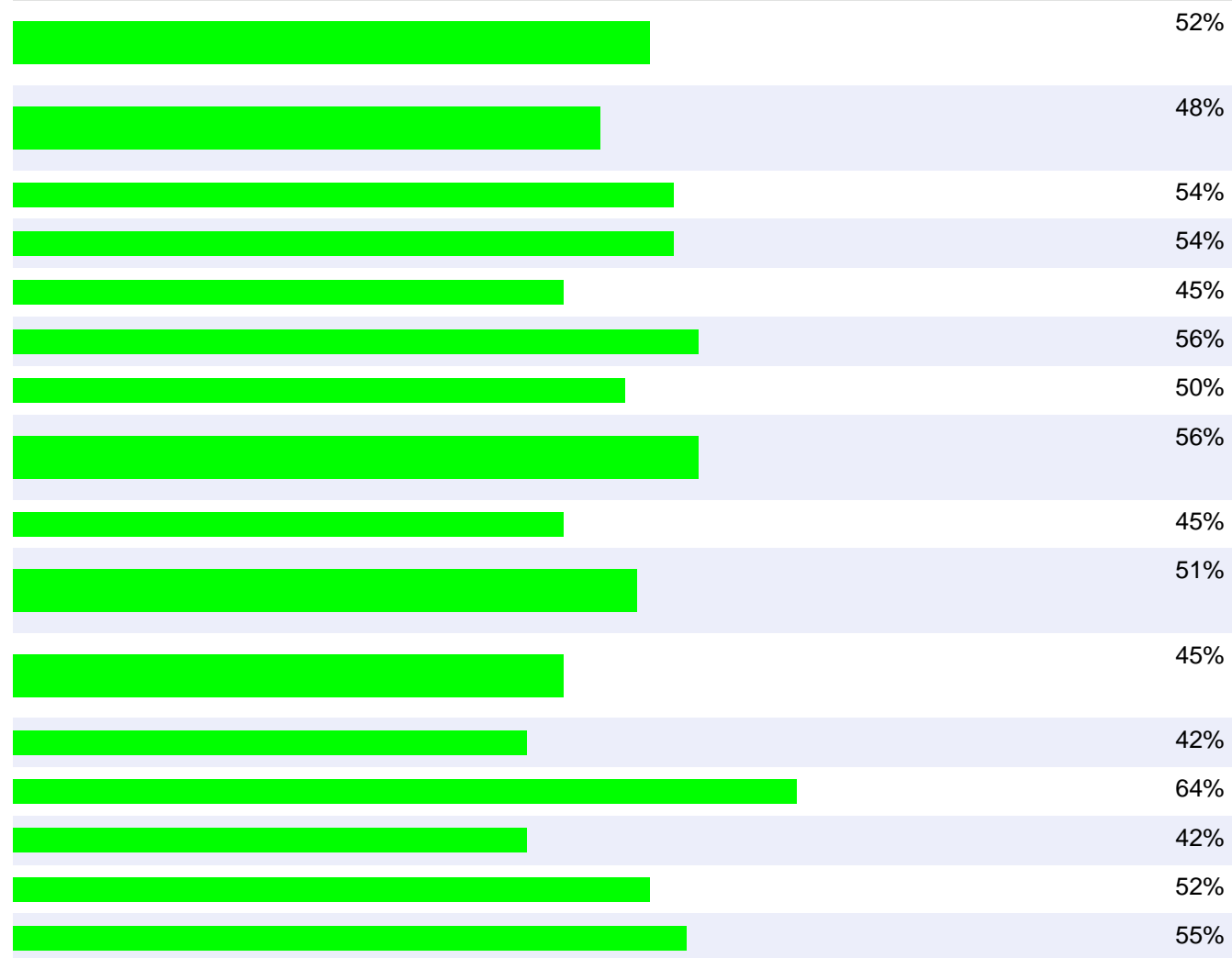
Percent of patients who reported that the area around their room was "Usually" quiet at night.

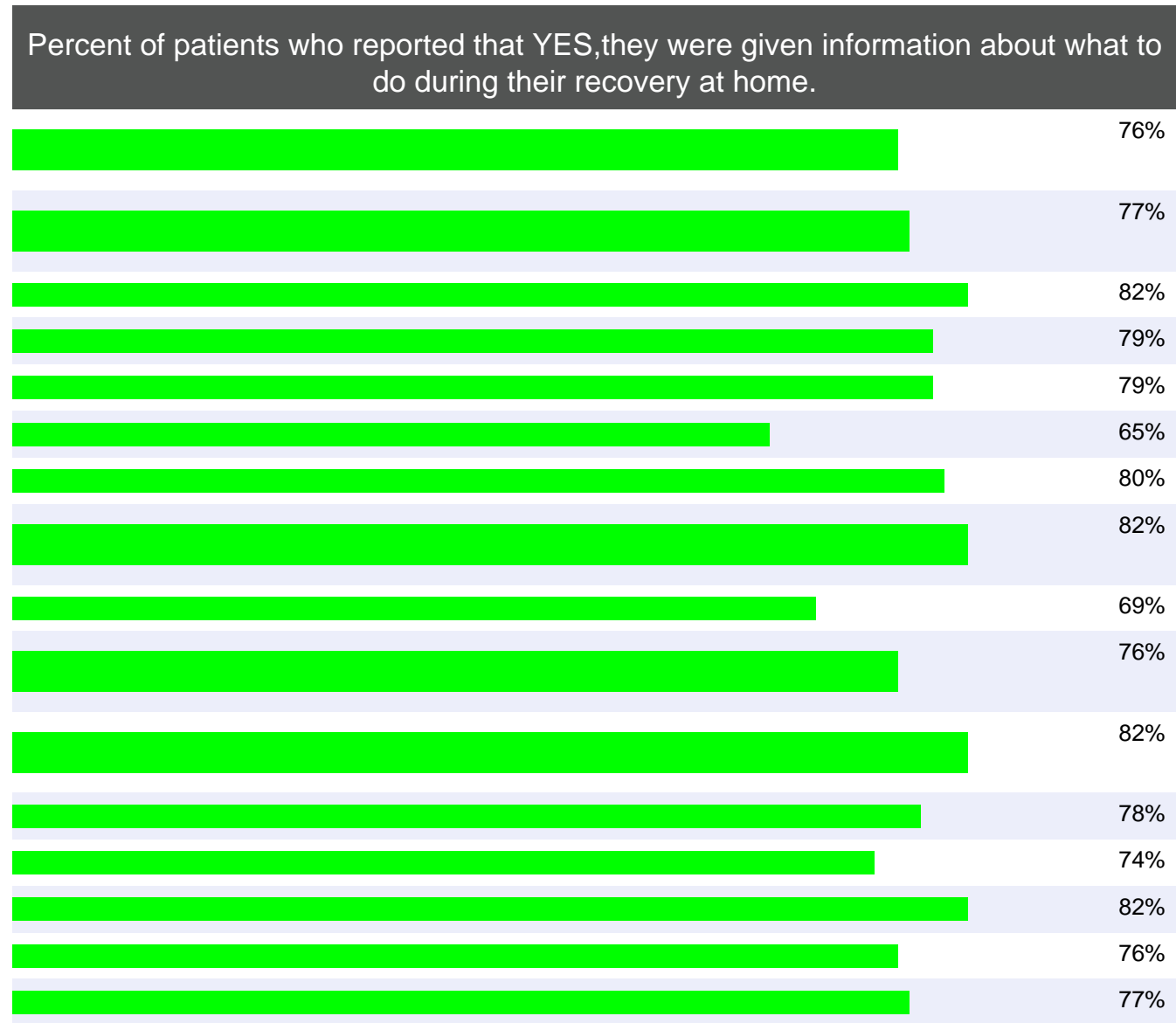


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Percent of patients who reported that the area around their room was "Always" quiet at night.

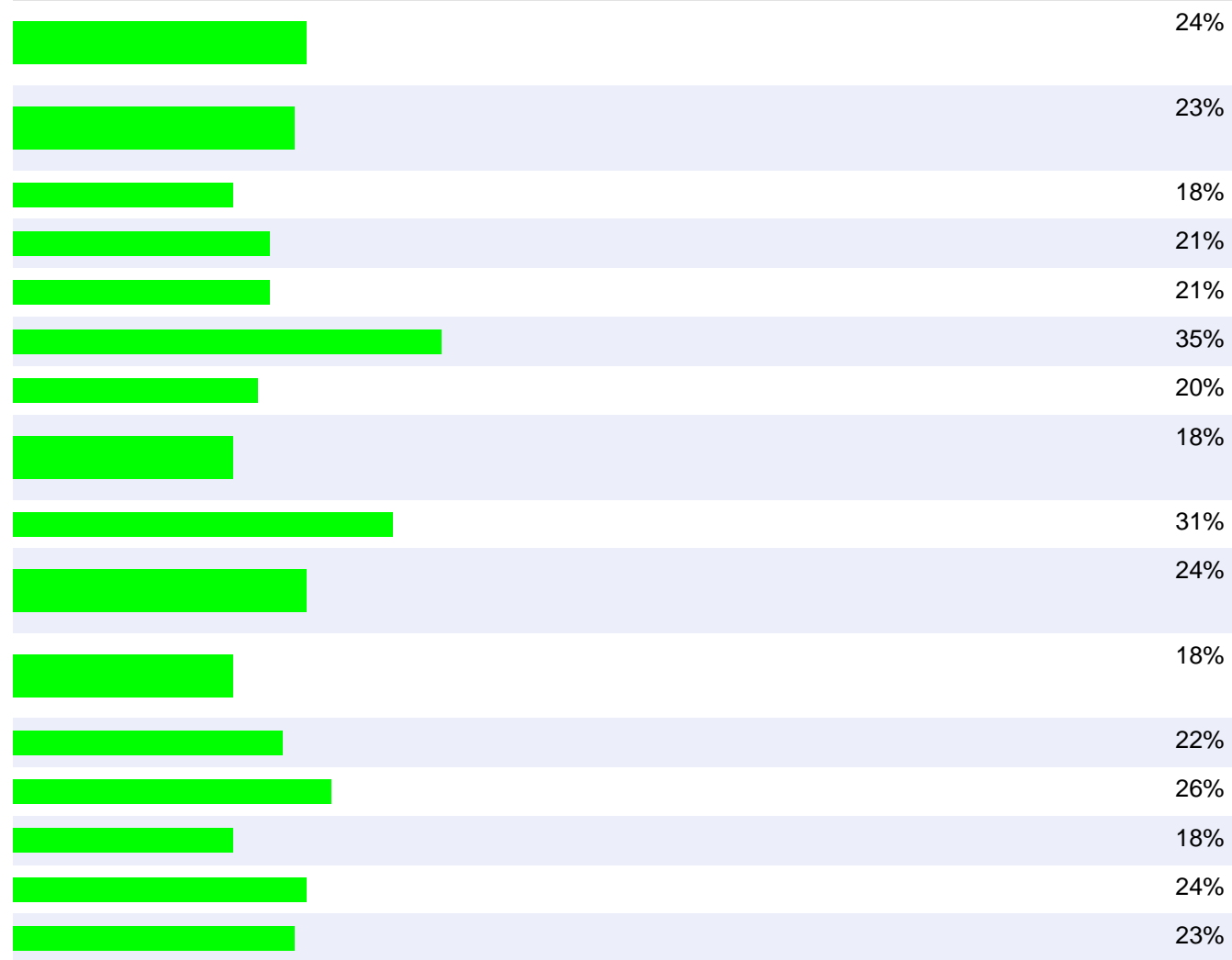




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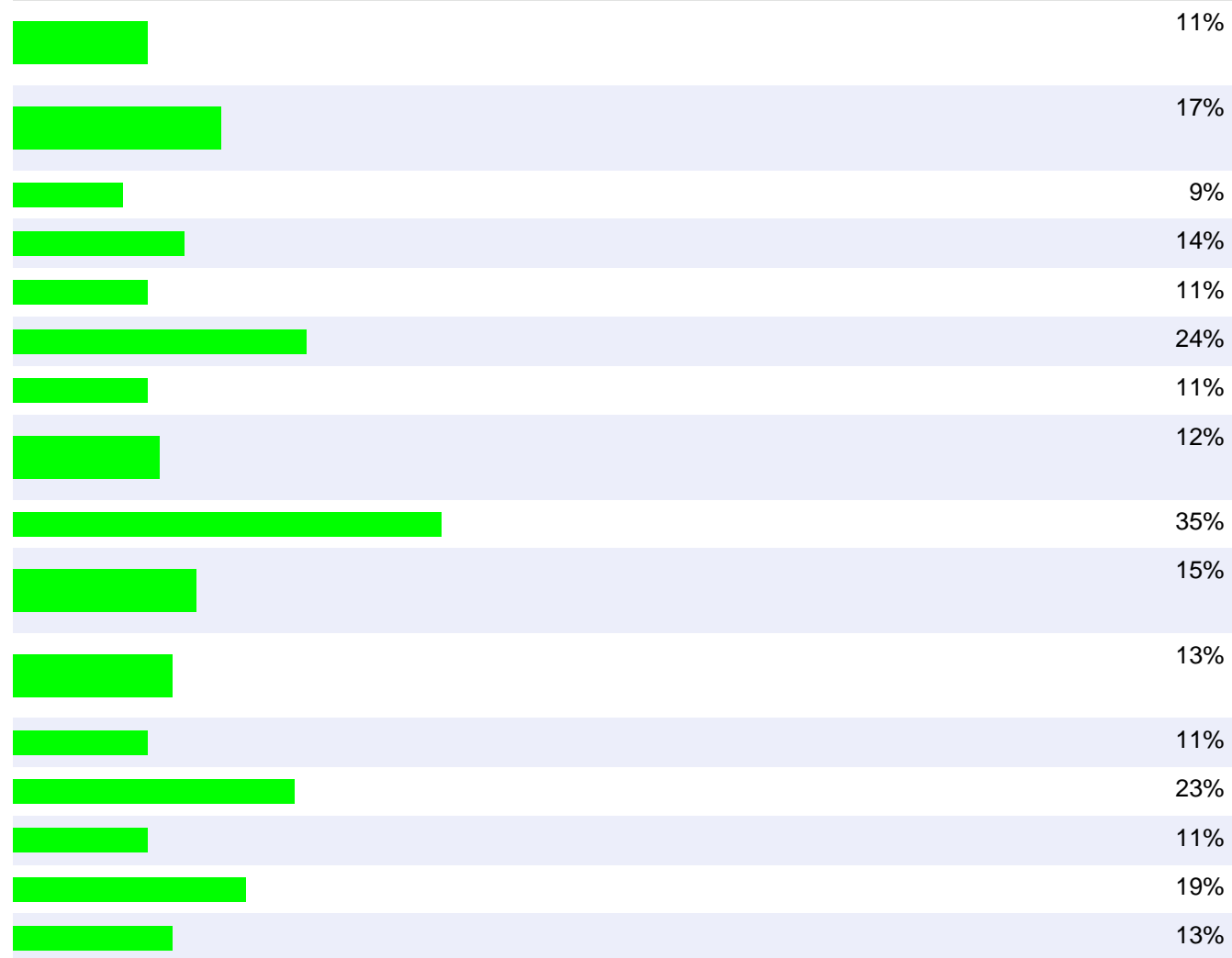
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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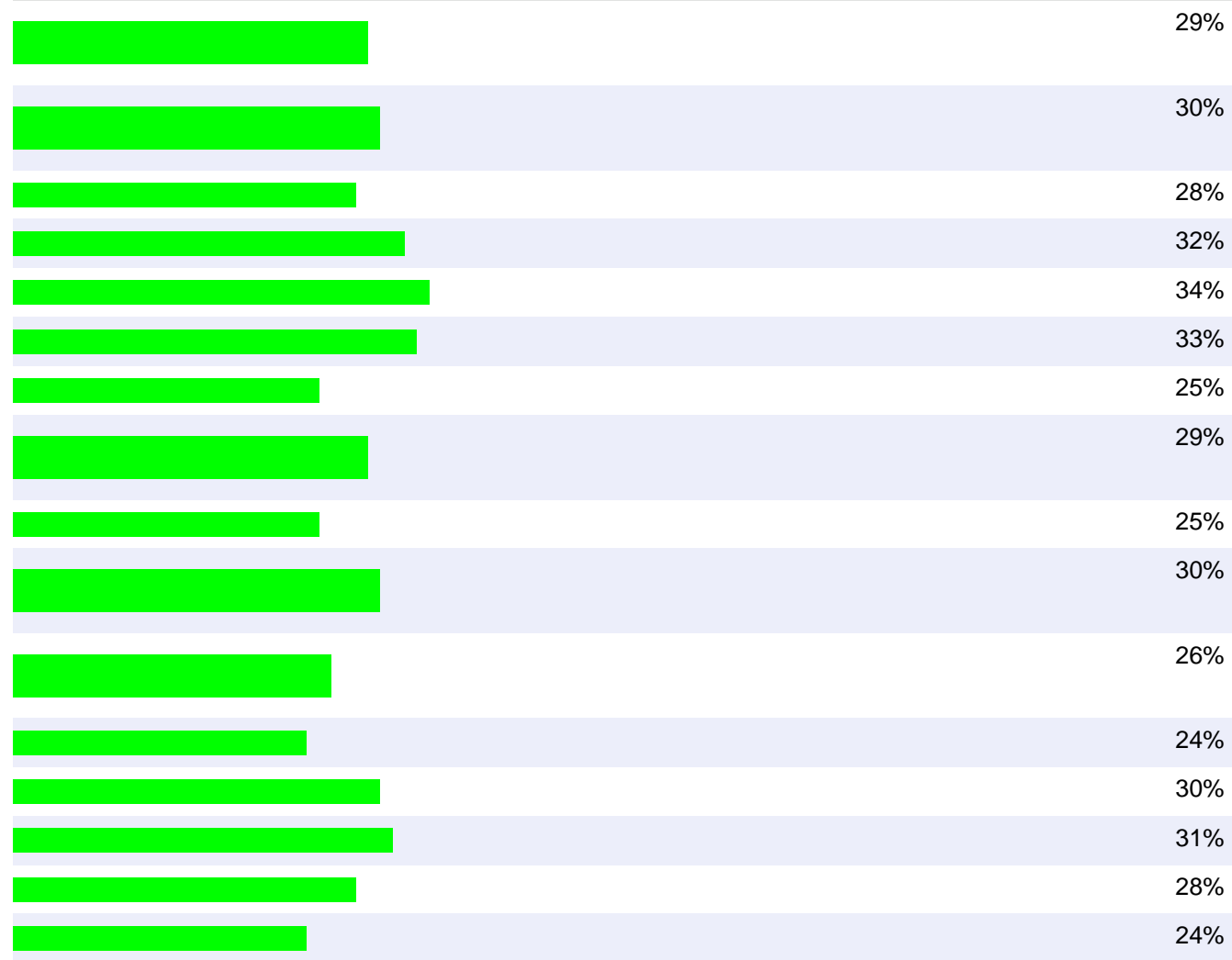
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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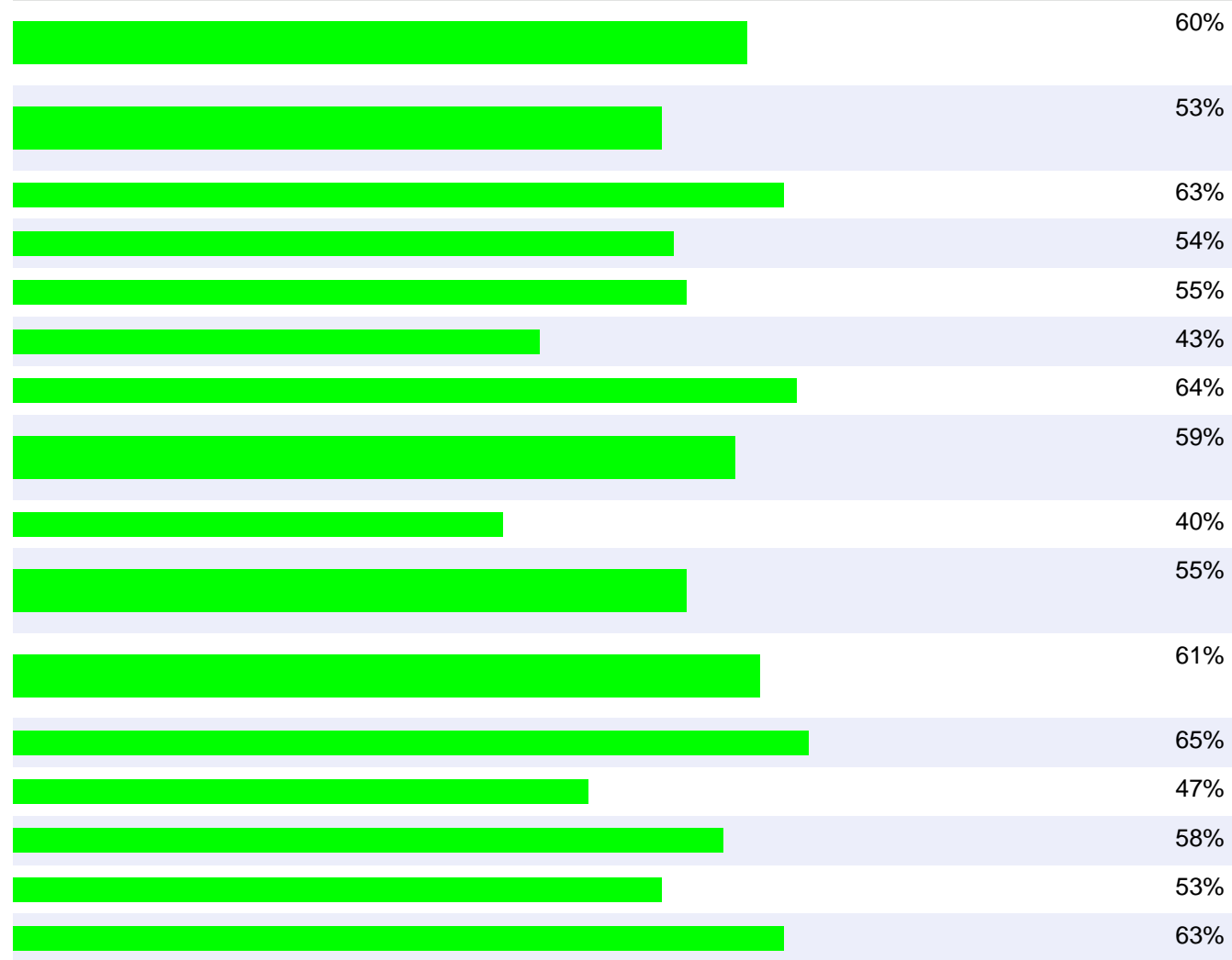
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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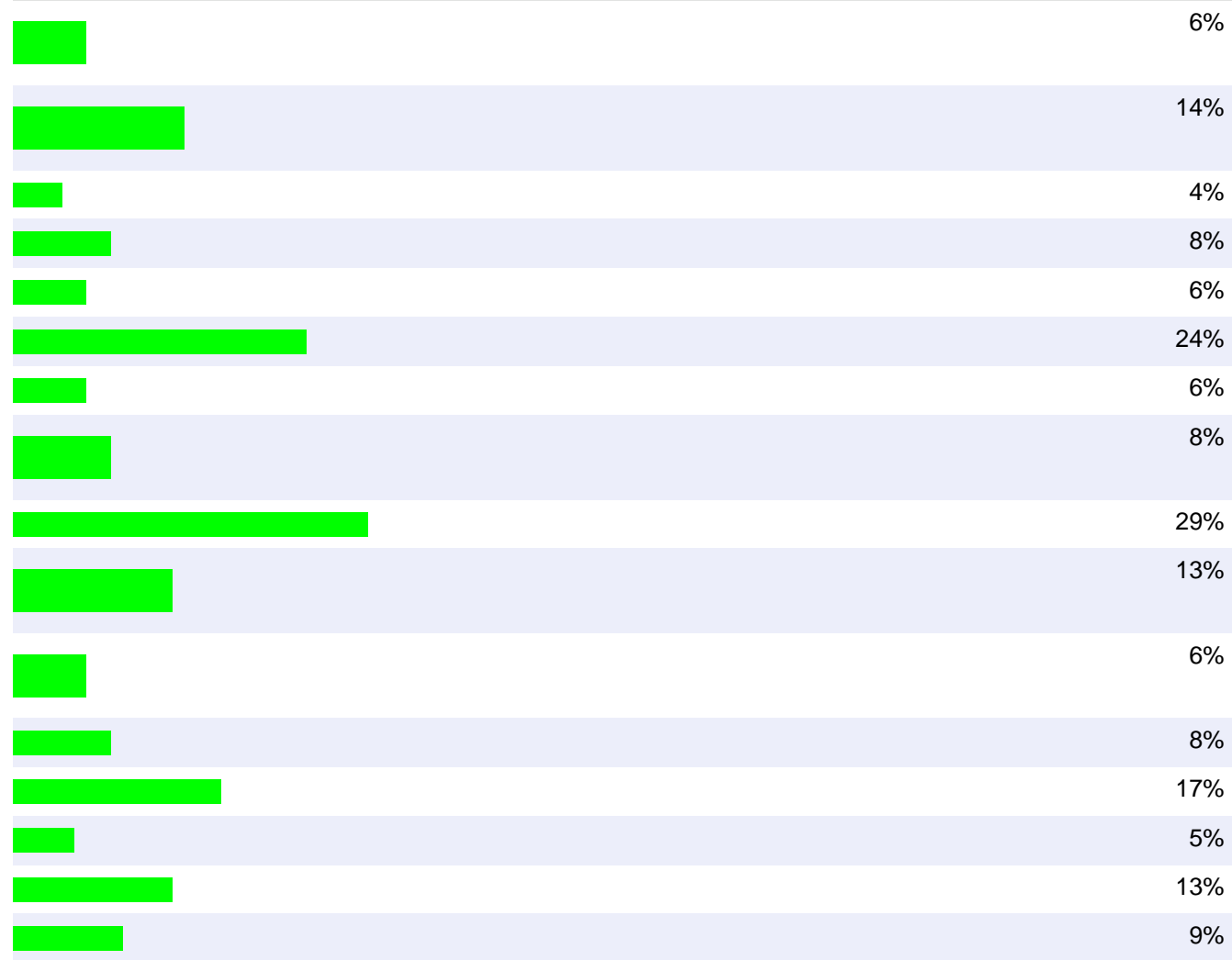
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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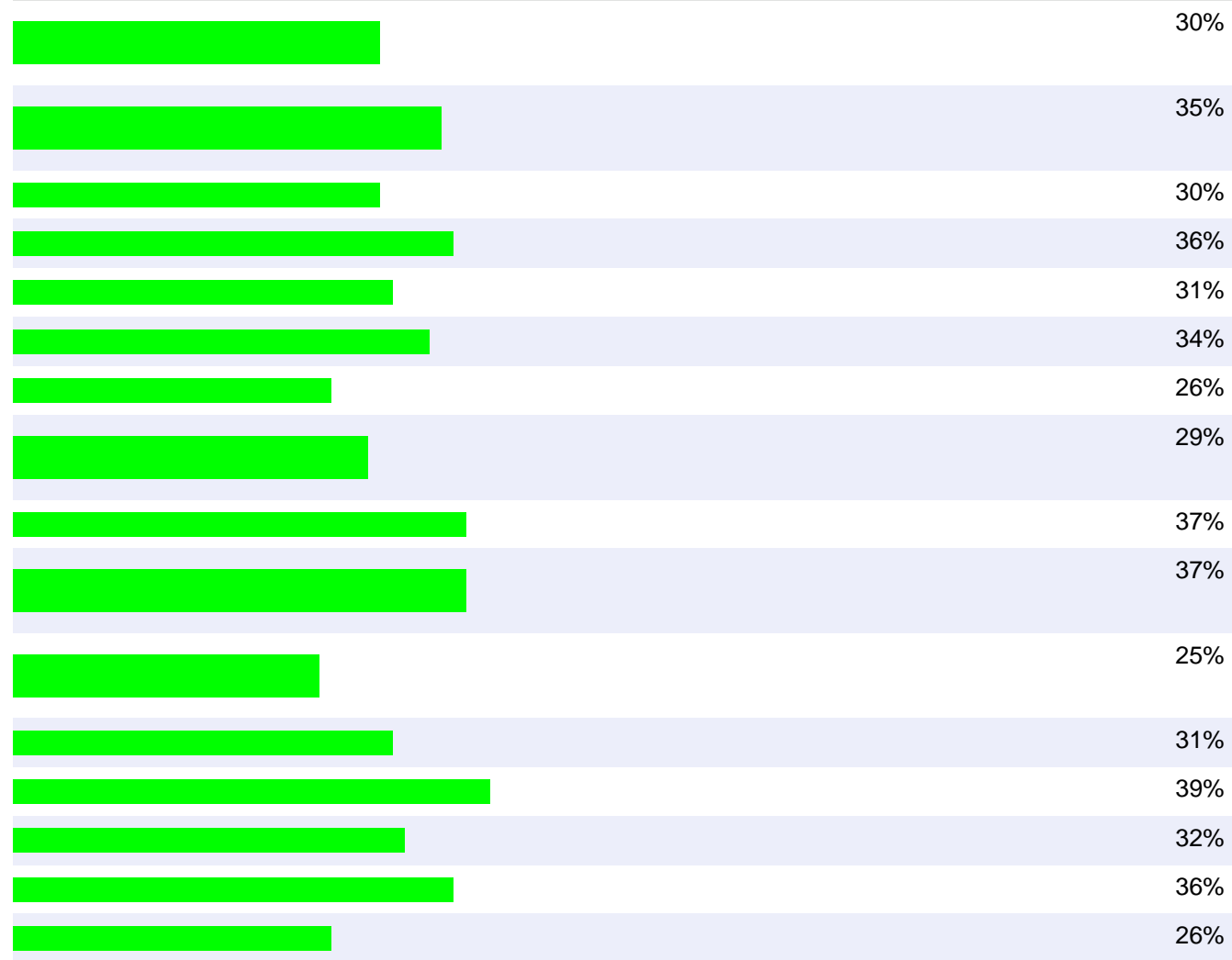
Percent of patients who reported NO,they would not recommend the hospital.



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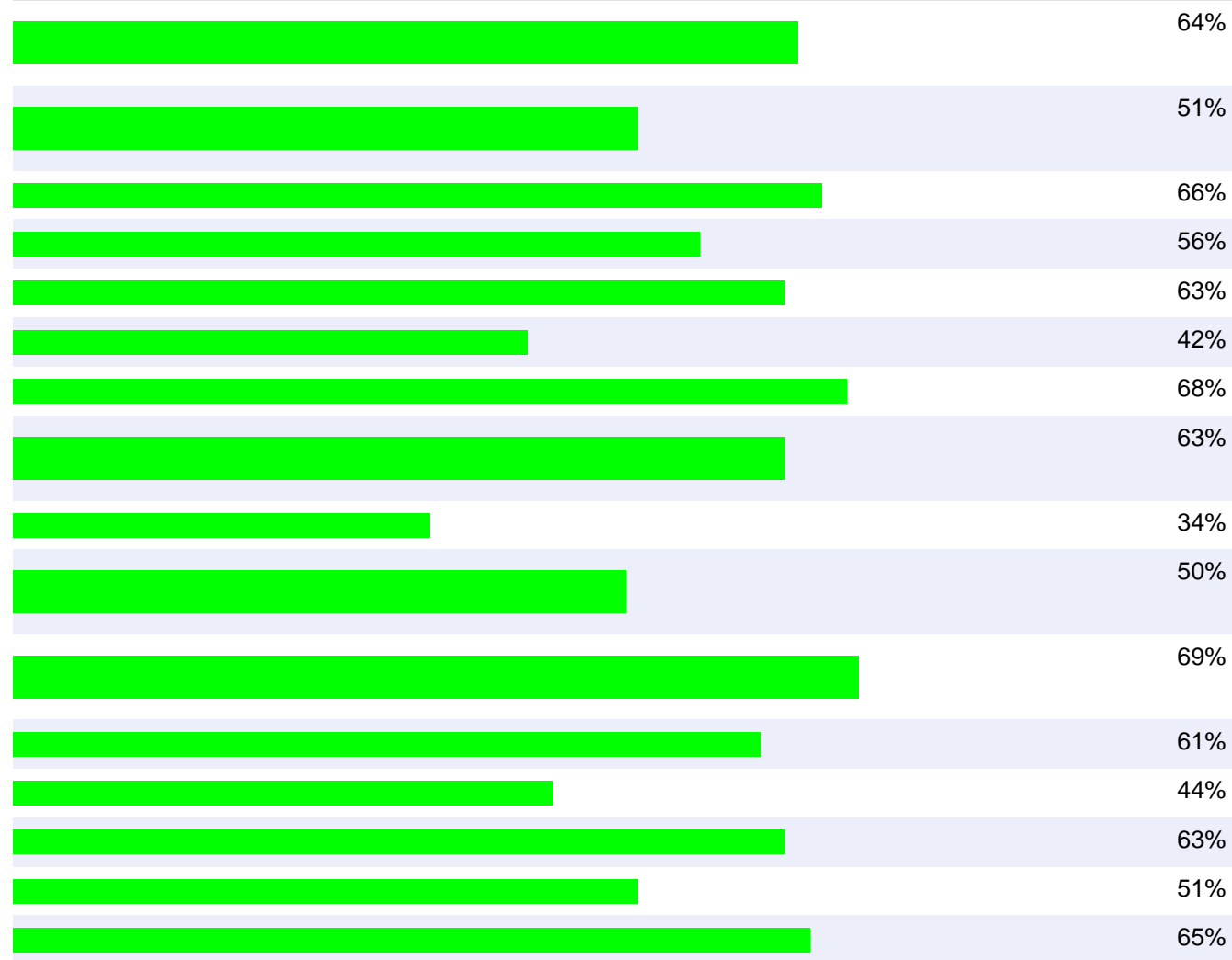
Percent of patients who reported YES,they would probably recommend the hospital.



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Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more




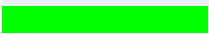











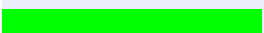
Between 100 and 299

300 or more

300 or more

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| Survey Response Rate Percent | Hospital Footnote |
|---|---|
|  | 29% |
|  | 26% |
|  | 40% |
|  | 19% |
|  | 25% |
|  | 21% |
|  | 23% |
|  | 22% |
|  | 10% |
|  | 21% |
|  | 26% There were discrepancies in the data collection process |
|  | 29% |
|  | 9% |
|  | 22% |
|  | 13% |
|  | 24% |

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| | | |
|--------|---------------------------------|-----------------------------|
| 140124 | JOHN H STROGER JR HOSPITAL | 1901 W HARRISON ST |
| 140125 | GATEWAY REGIONAL MEDICAL CENTER | 2100 MADISON AVENUE |
| 140133 | HOLY CROSS HOSPITAL | 2701 W 68TH STREET |
| 140151 | SACRED HEART HOSPITAL | 3240 W FRANKLIN BLVD |
| 140166 | ST MARYS HOSPITAL | 1800 E LAKE SHORE DR |
| 140172 | FRANCISCAN ST JAMES HEALTH | 20201 S CRAWFORD AVENUE |
| 140174 | PROVENA MERCY MEDICAL CENTER | 1325 N HIGHLAND AVENUE |
| 140177 | JACKSON PARK HOSPITAL | 7531 S STONY ISLAND AVE |
| 140181 | SOUTH SHORE HOSPITAL | 8012 SOUTH CRANDON AVENUE |
| 140187 | ST ELIZABETH HOSPITAL | 211 S THIRD ST |
| 140191 | INGALLS MEMORIAL HOSPITAL | ONE INGALLS DRIVE |
| 140197 | METHODIST HOSPITAL OF CHICAGO | 5025 N PAULINA STREET |
| 140202 | ADVOCATE CONDELL MEDICAL CENTER | 801 S MILWAUKEE AVE |
| 140206 | NORWEGIAN-AMERICAN HOSPITAL | 1044 N FRANCISCO AVE |
| 140224 | SAINT JOSEPH HOSPITAL | 2900 NORTH LAKE SHORE DRIVE |
| 140239 | ROCKFORD MEMORIAL HOSPITAL | 2400 NORTH ROCKTON |

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CHICAGO IL

GRANITE CITY IL

CHICAGO IL

CHICAGO IL

DECATUR IL

OLYMPIA FIELDS IL

AURORA IL

CHICAGO IL

CHICAGO IL

BELLEVILLE IL

HARVEY IL

CHICAGO IL

LIBERTYVILLE IL

CHICAGO IL

CHICAGO IL

ROCKFORD IL

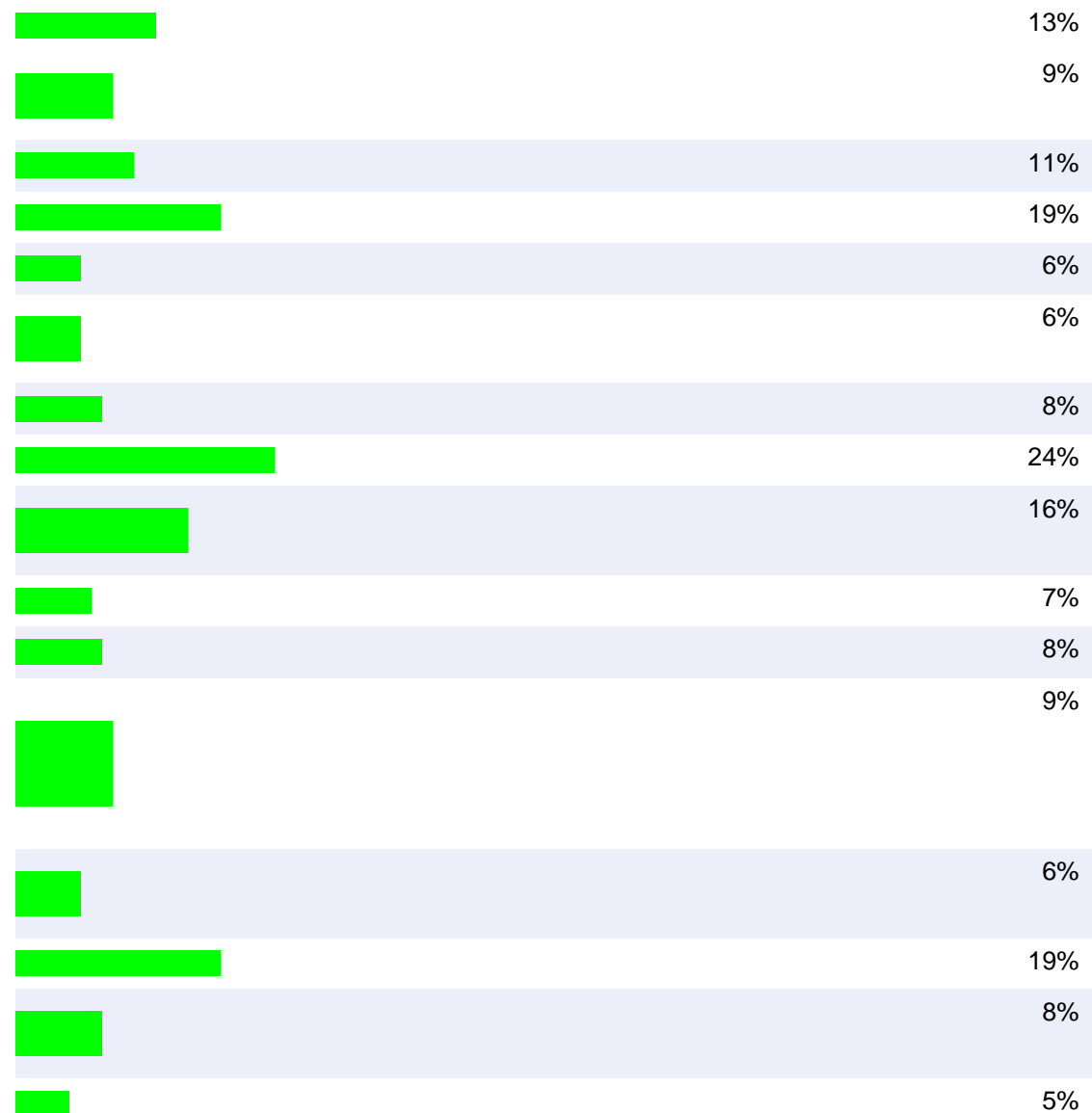
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| | | |
|-------|-------------|------------|
| 60612 | COOK | 3128646000 |
| 62040 | MADISON | 6187983175 |
| 60629 | COOK | 7734718000 |
| 60624 | COOK | 7737223020 |
| 62521 | MACON | 2174647000 |
| 60461 | COOK | 7087474000 |
| 60506 | KANE | 6308592222 |
| 60649 | COOK | 7739477500 |
| 60617 | COOK | 7737680810 |
| 62220 | SAINT CLAIR | 6182342120 |
| 60426 | COOK | 7083332300 |
| 60640 | COOK | 7732719040 |
| 60048 | LAKE | 8479905200 |
| 60622 | COOK | 7732928200 |
| 60657 | COOK | 7736653000 |
| 61103 | WINNEBAGO | 8159686861 |

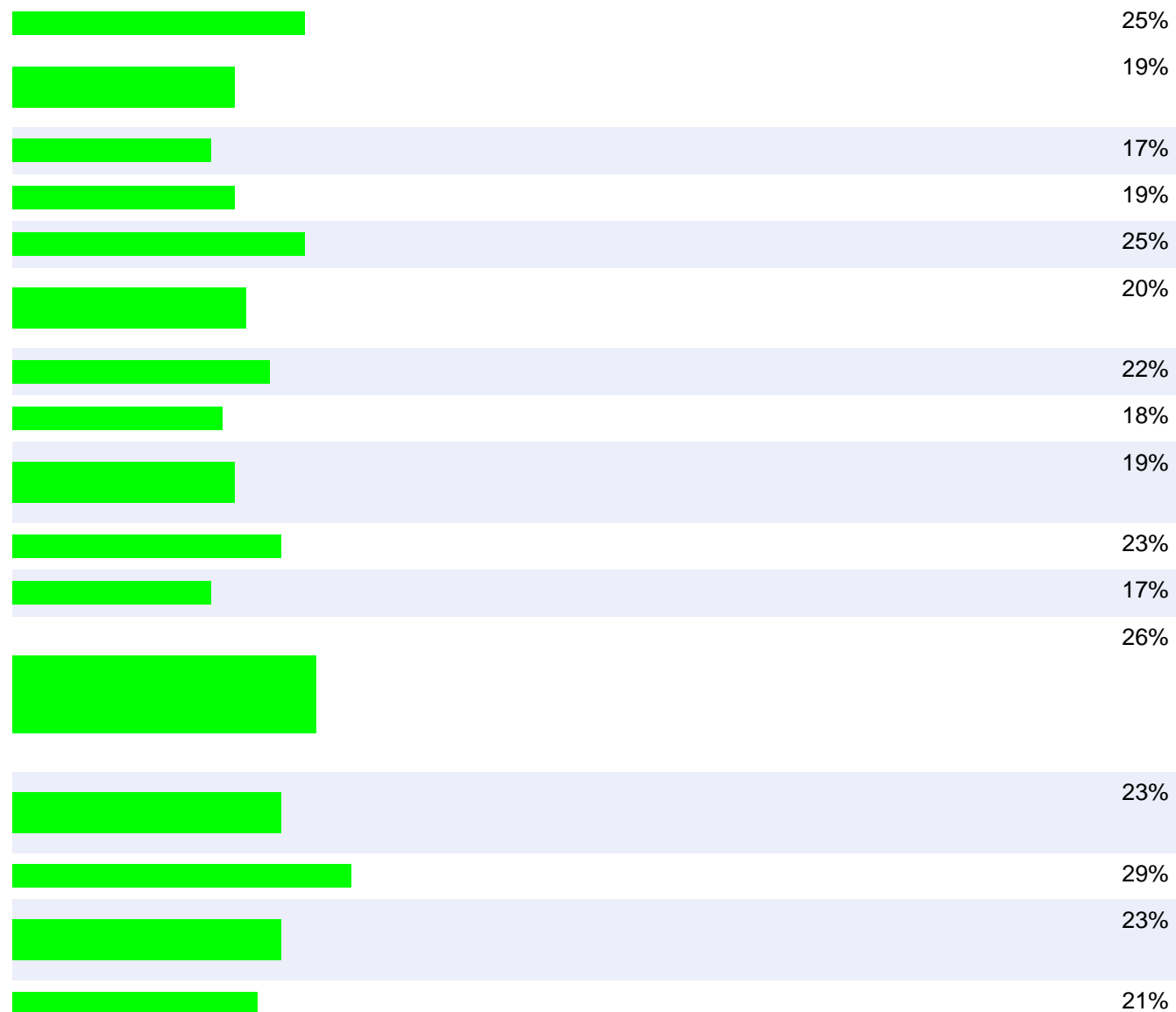
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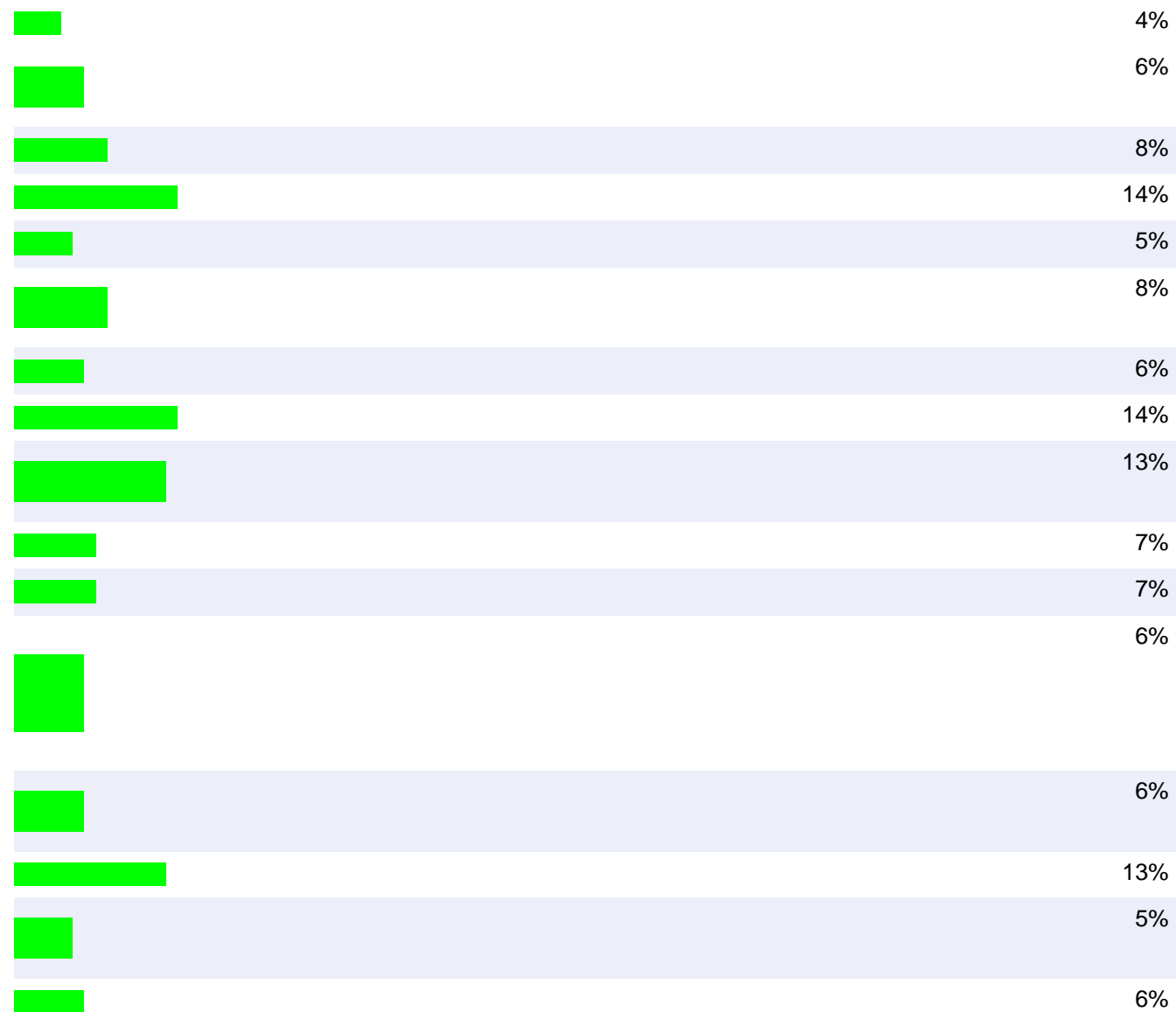
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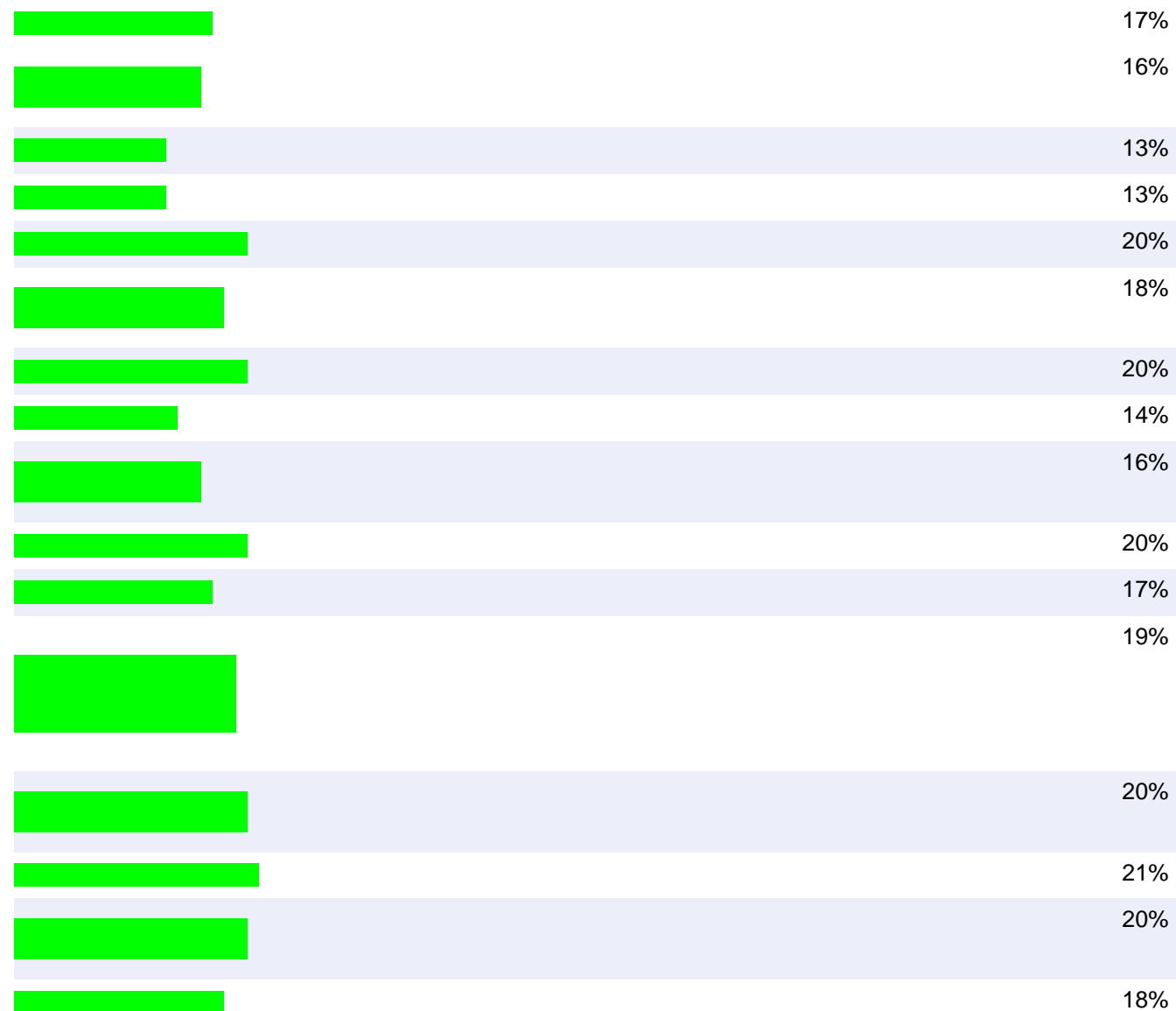
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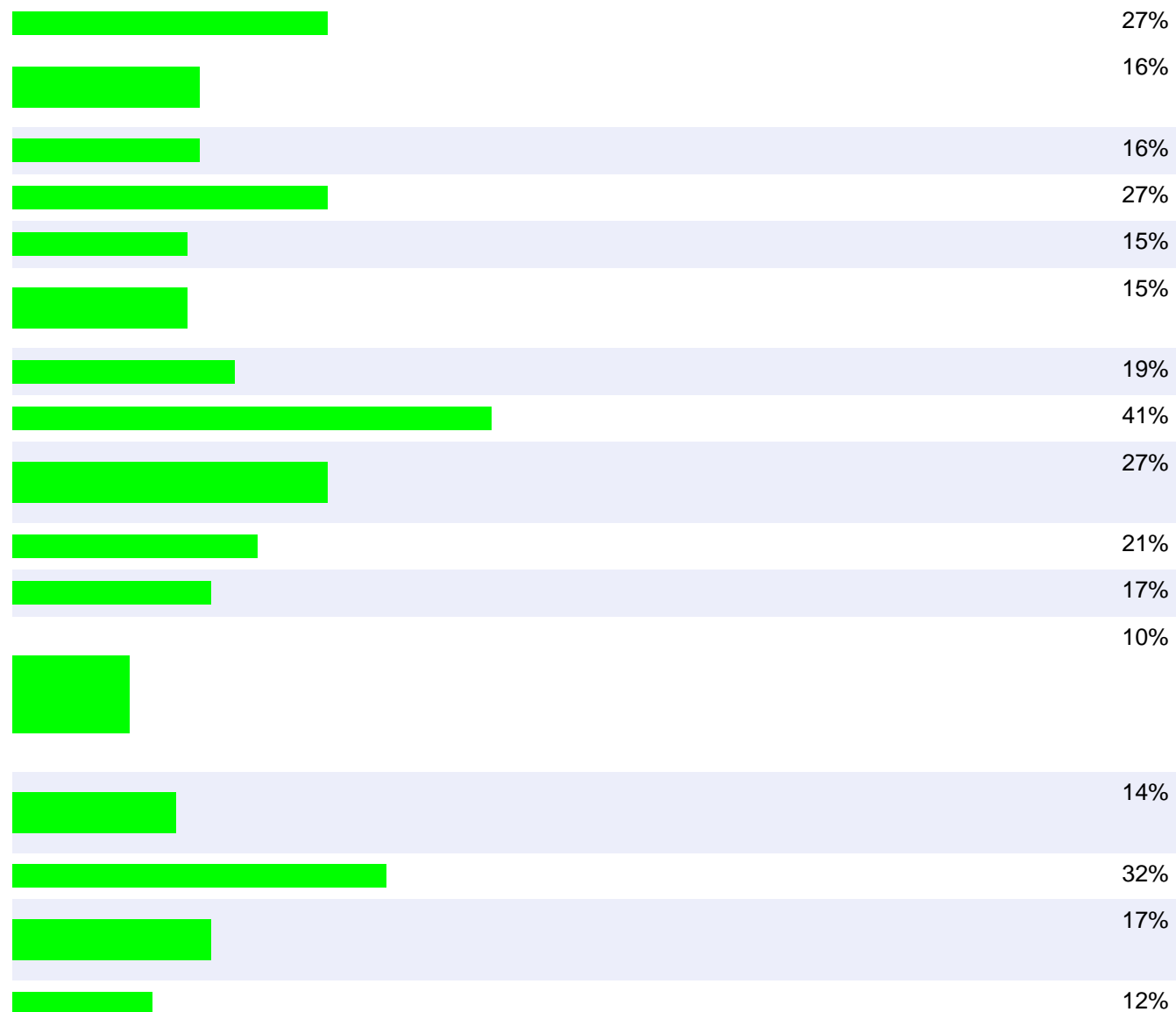
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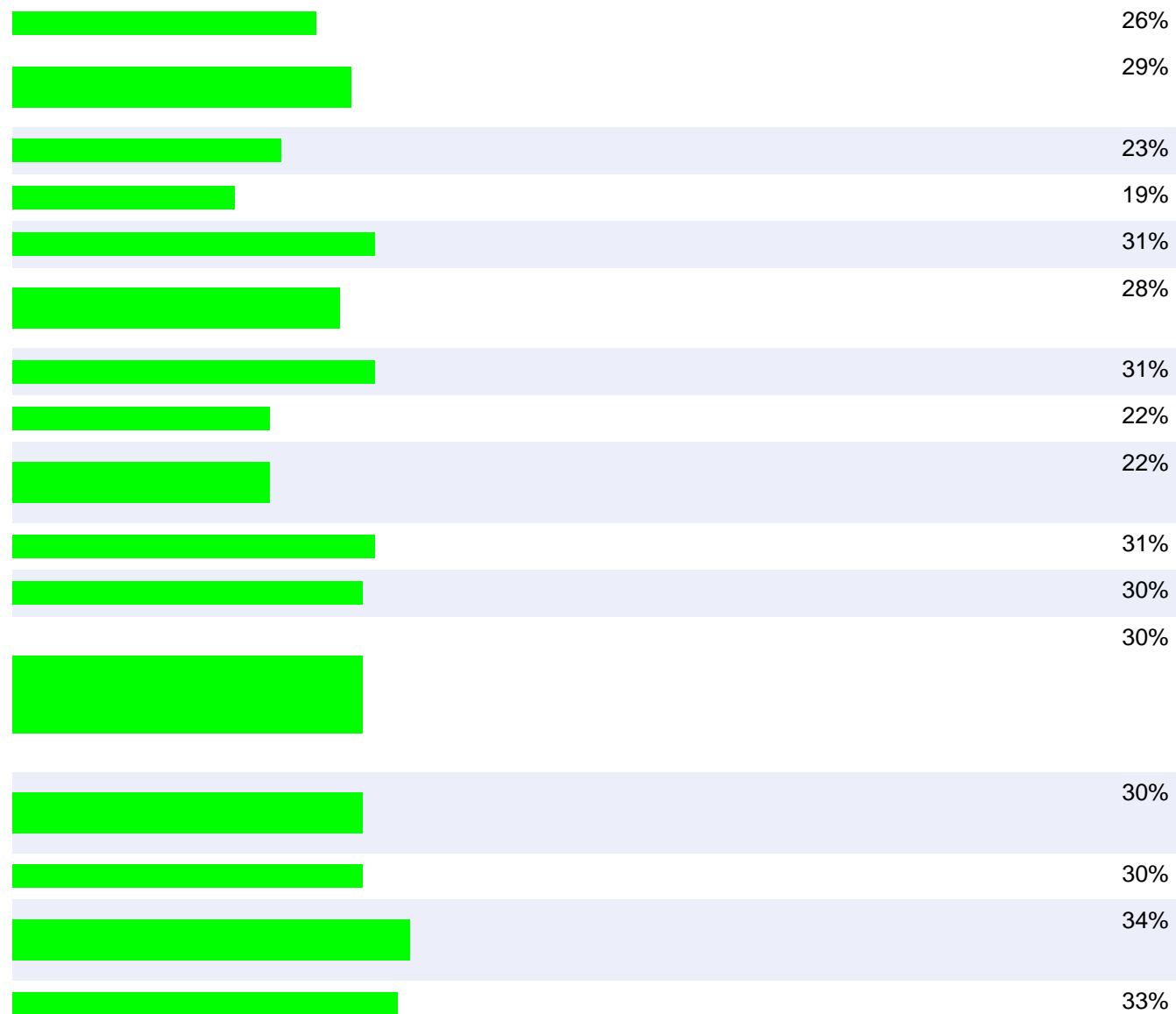
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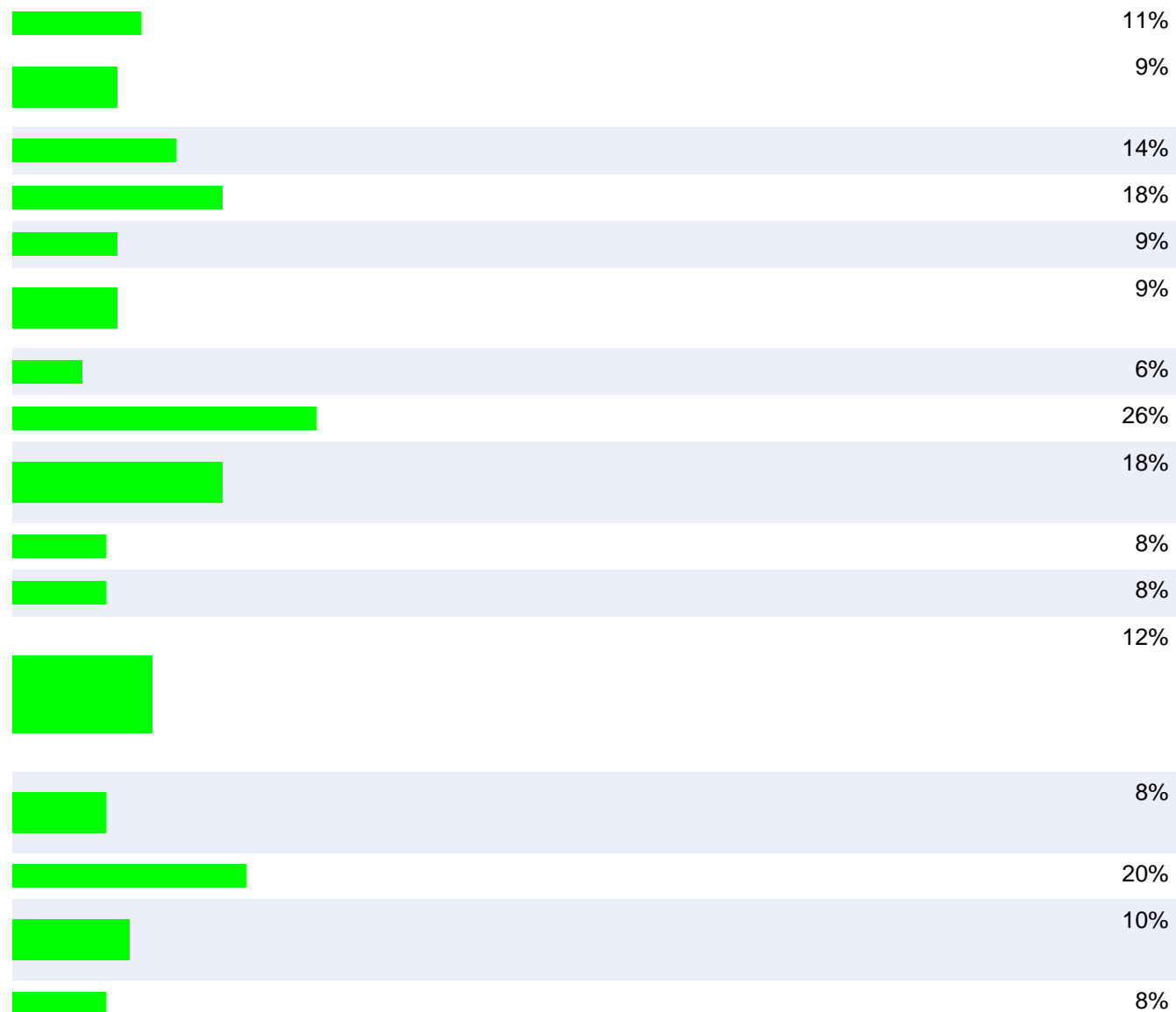
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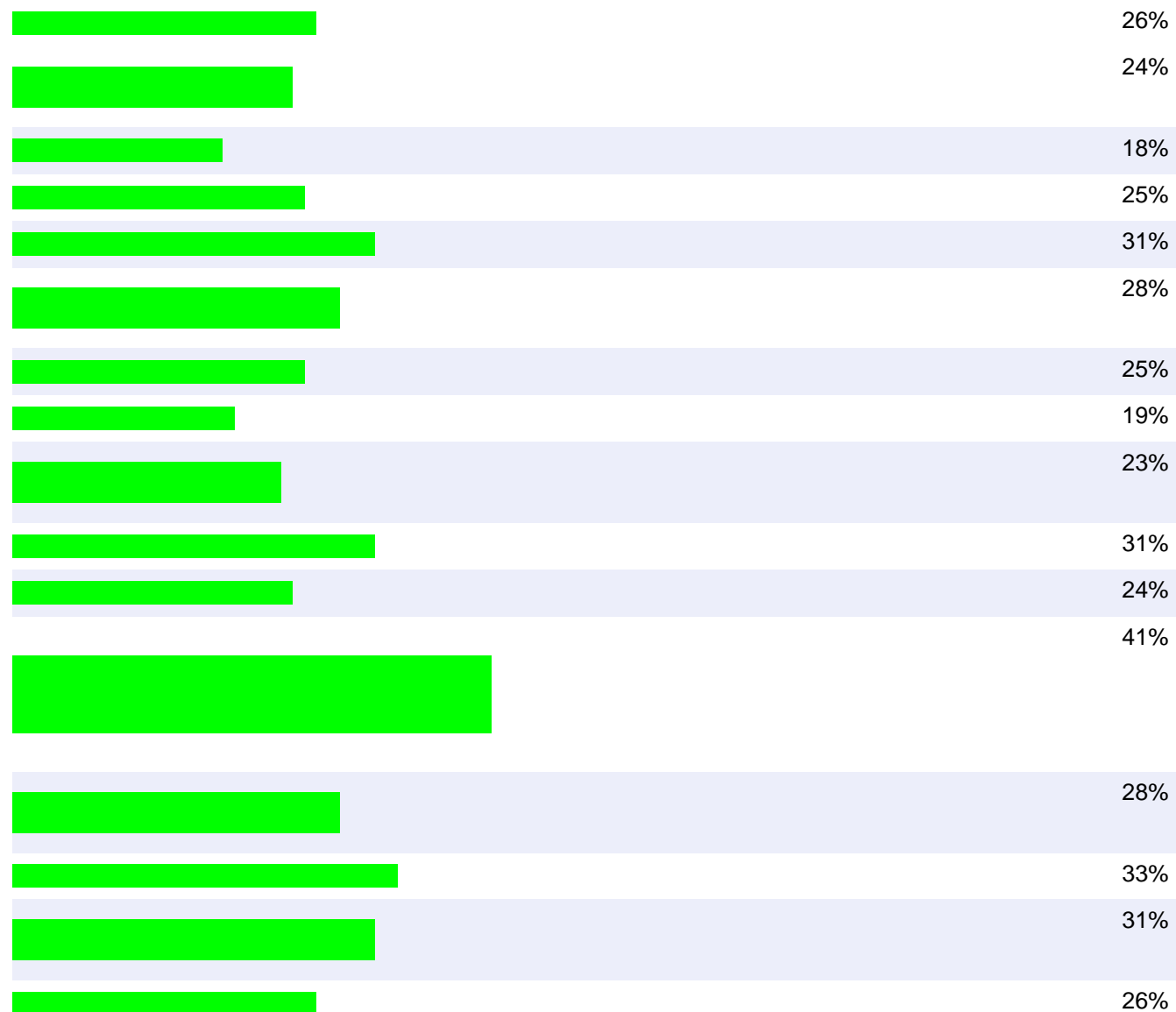
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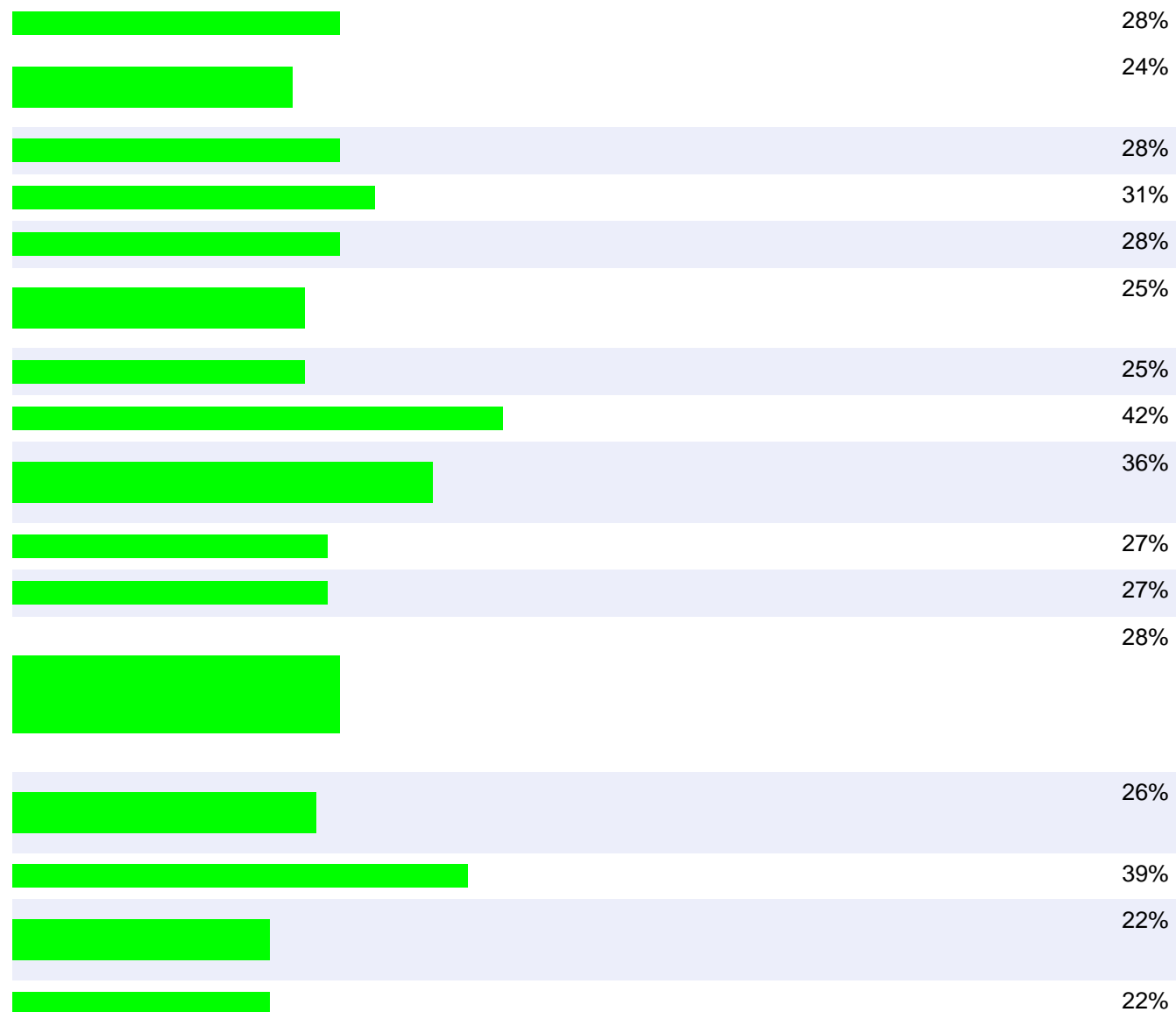
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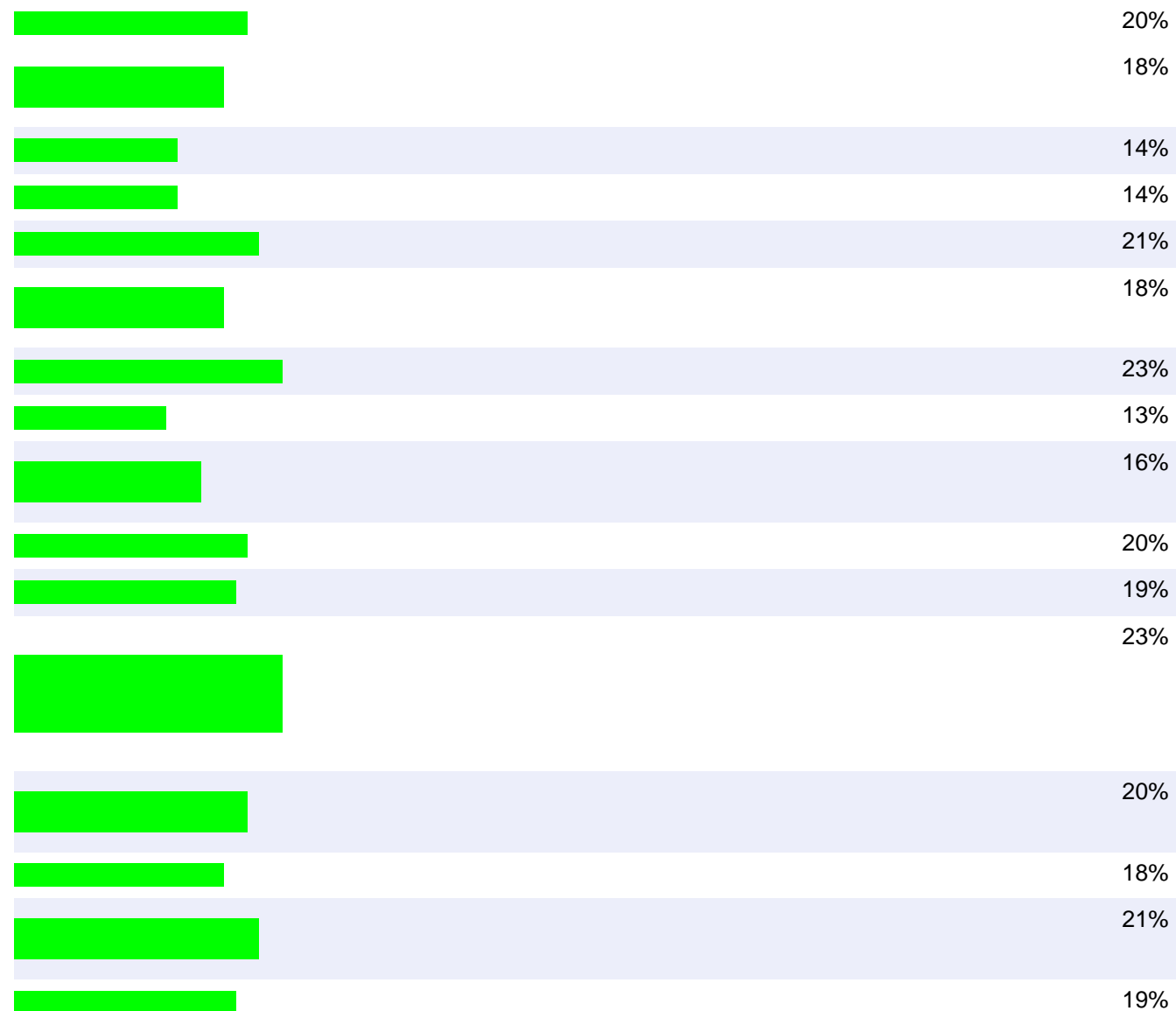
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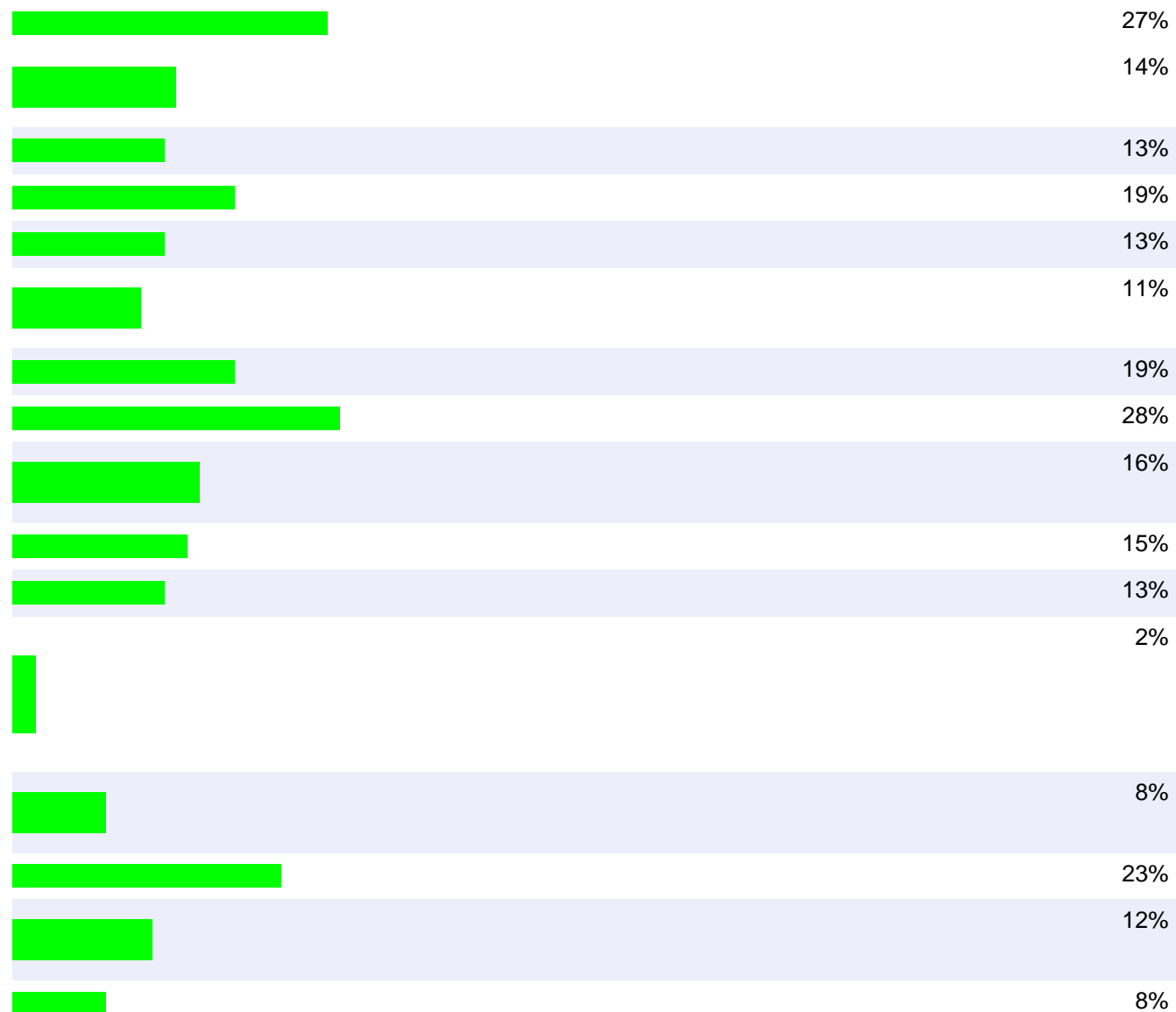
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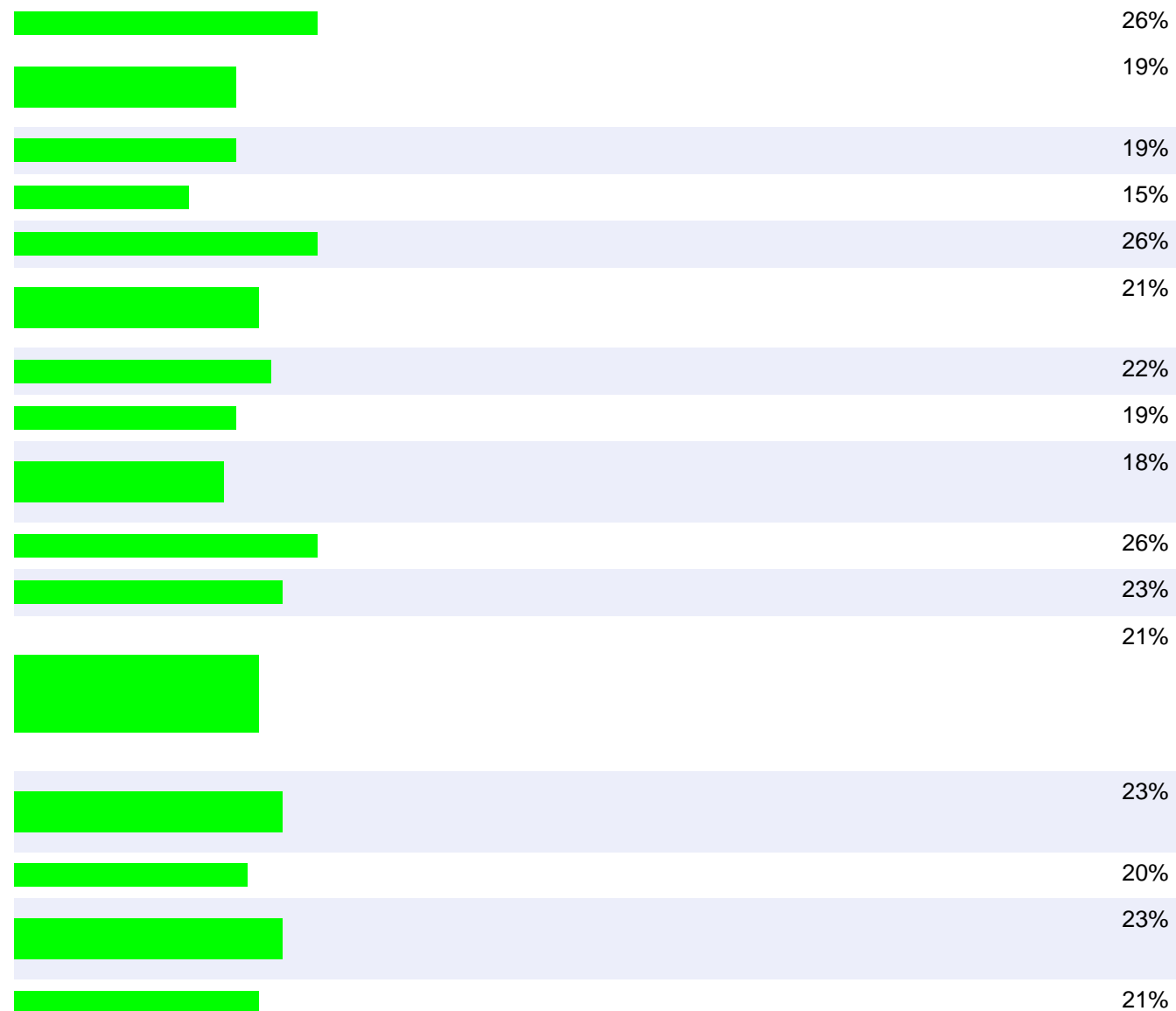
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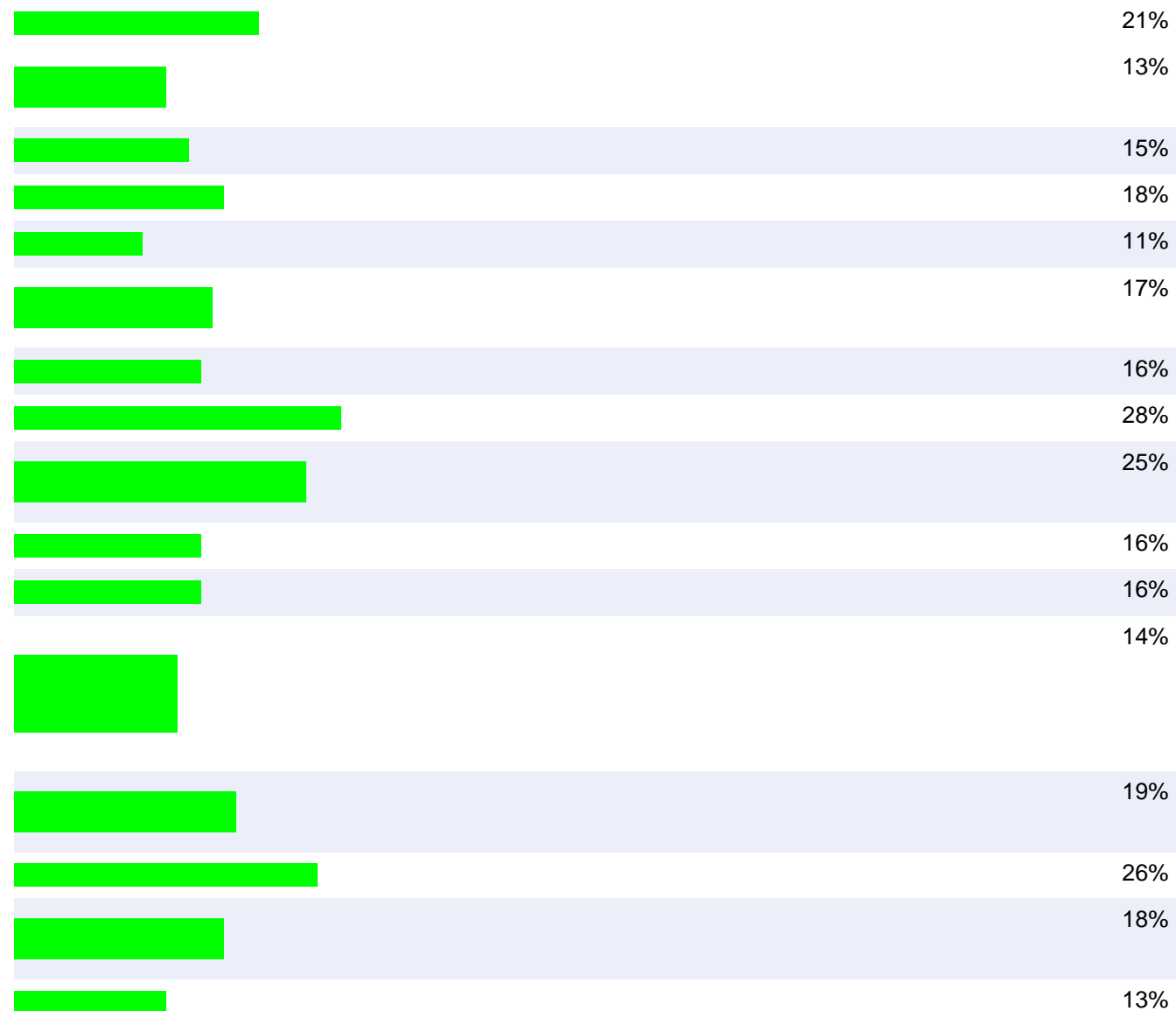
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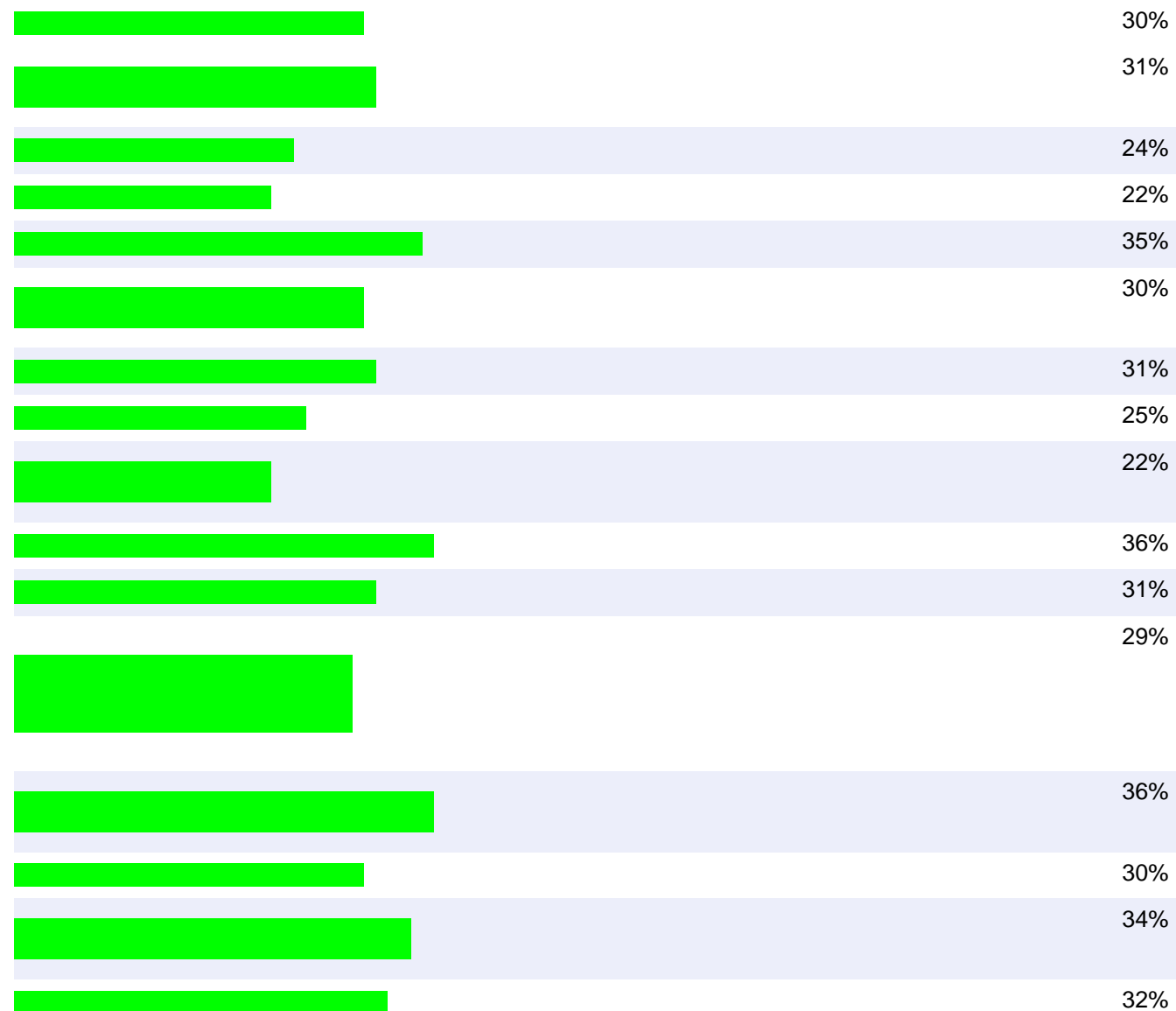
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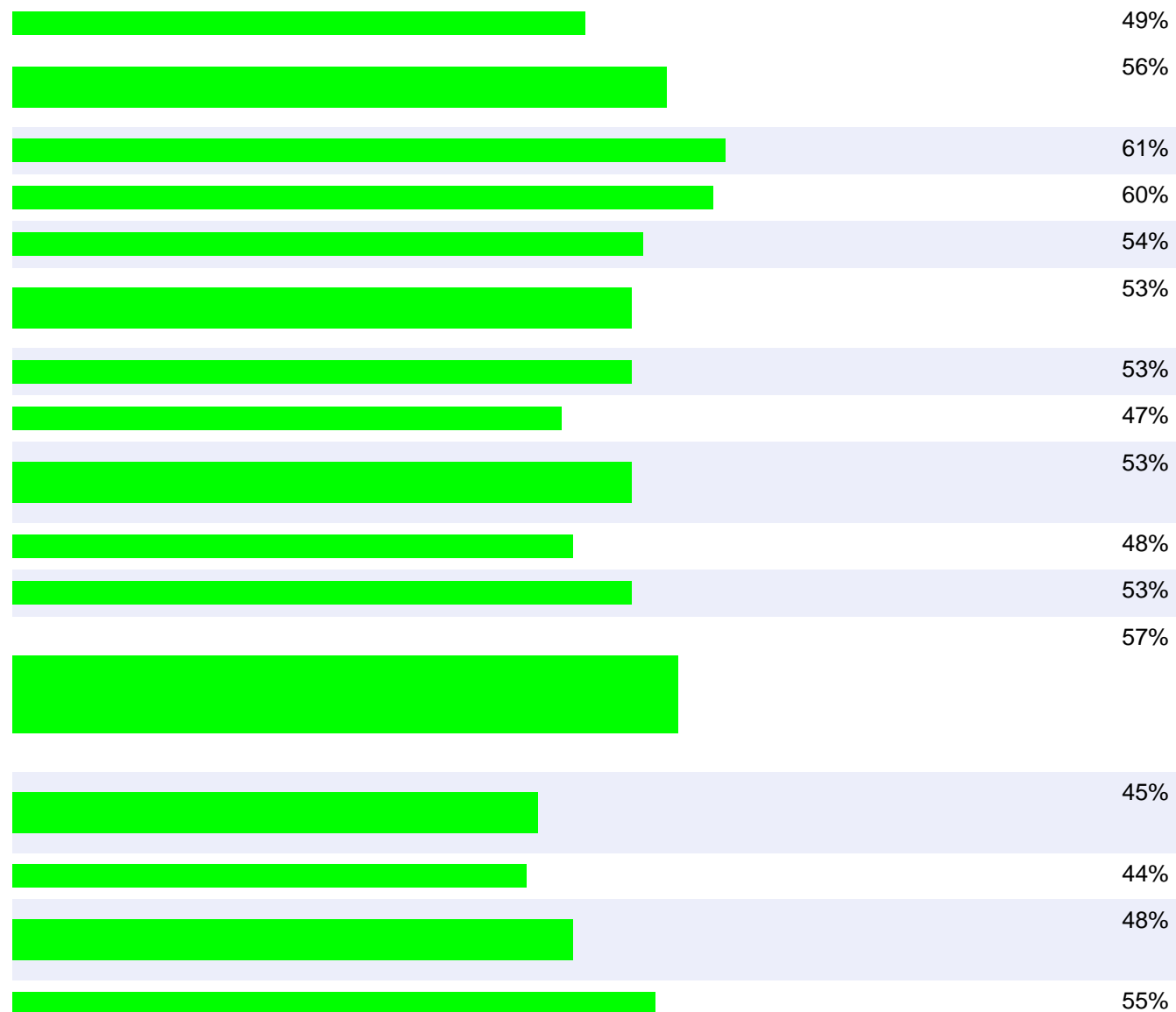
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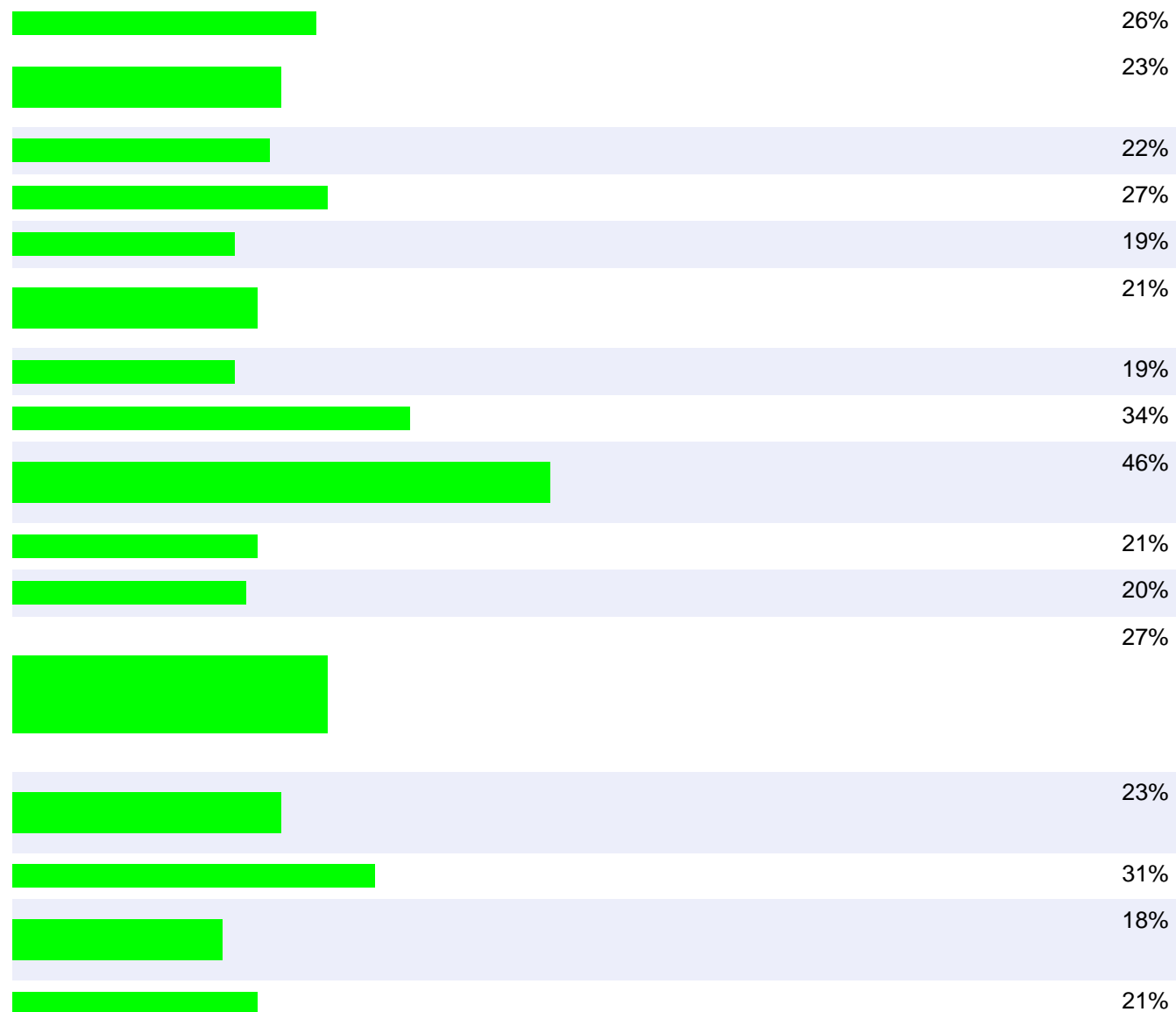
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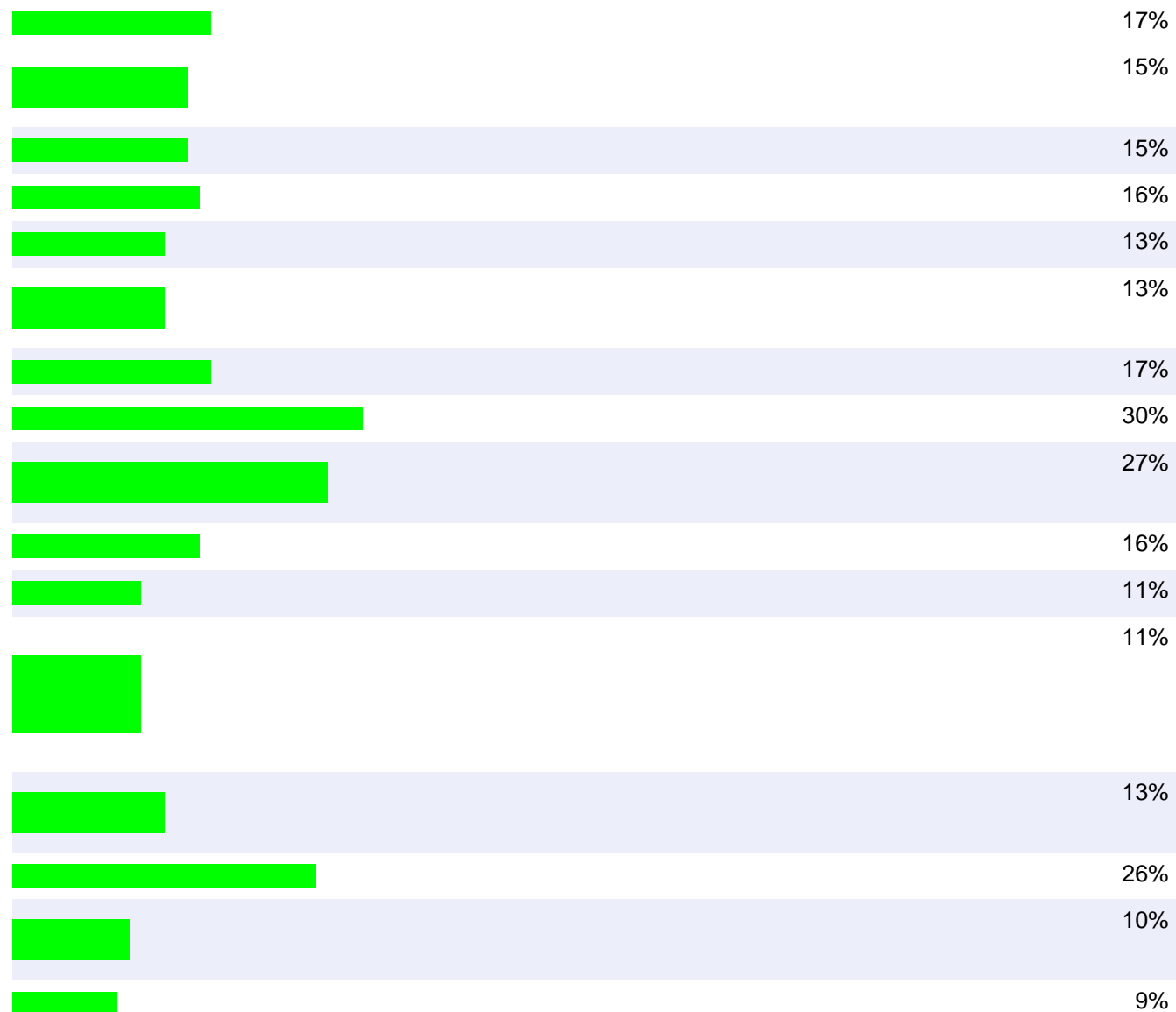
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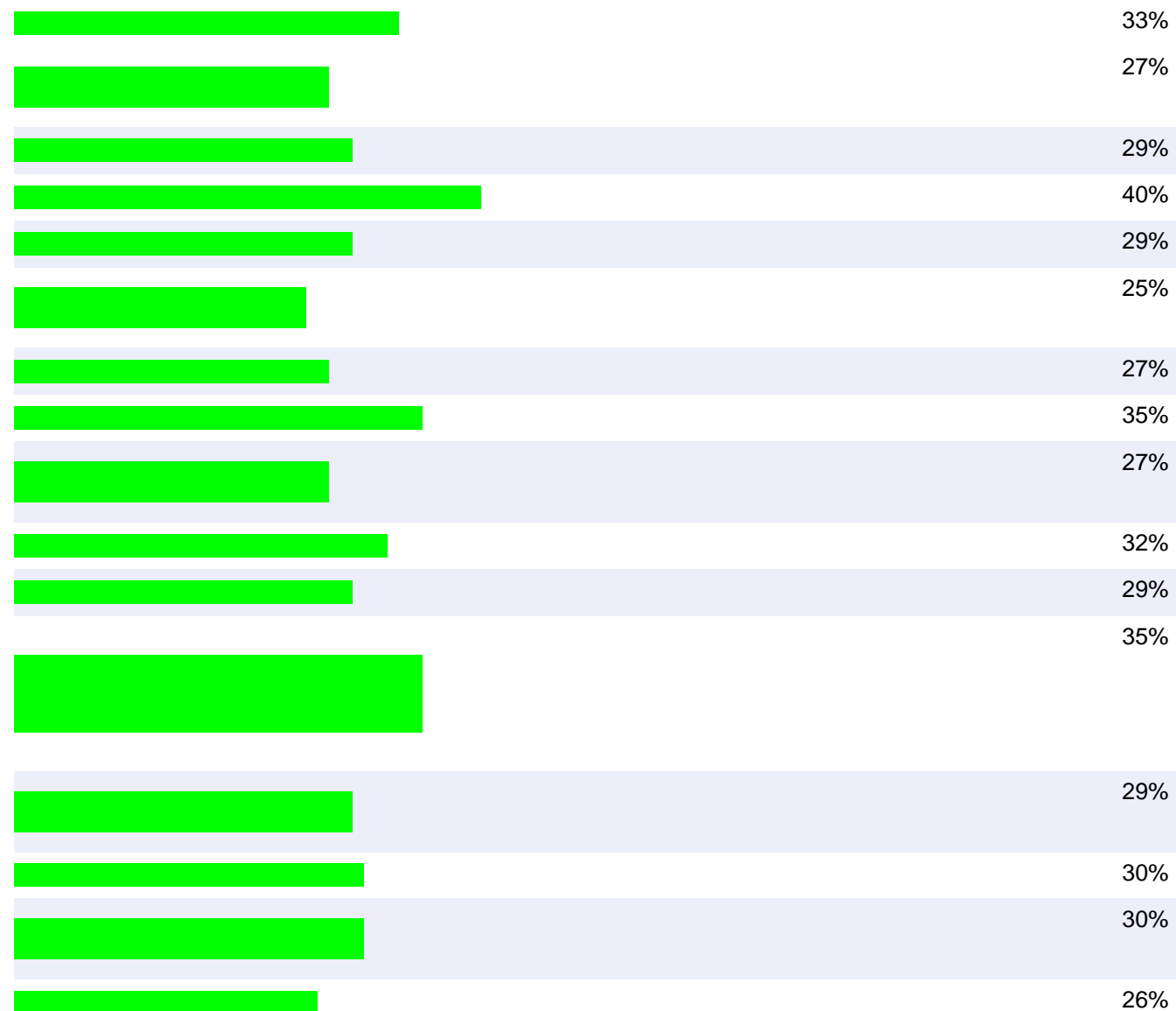
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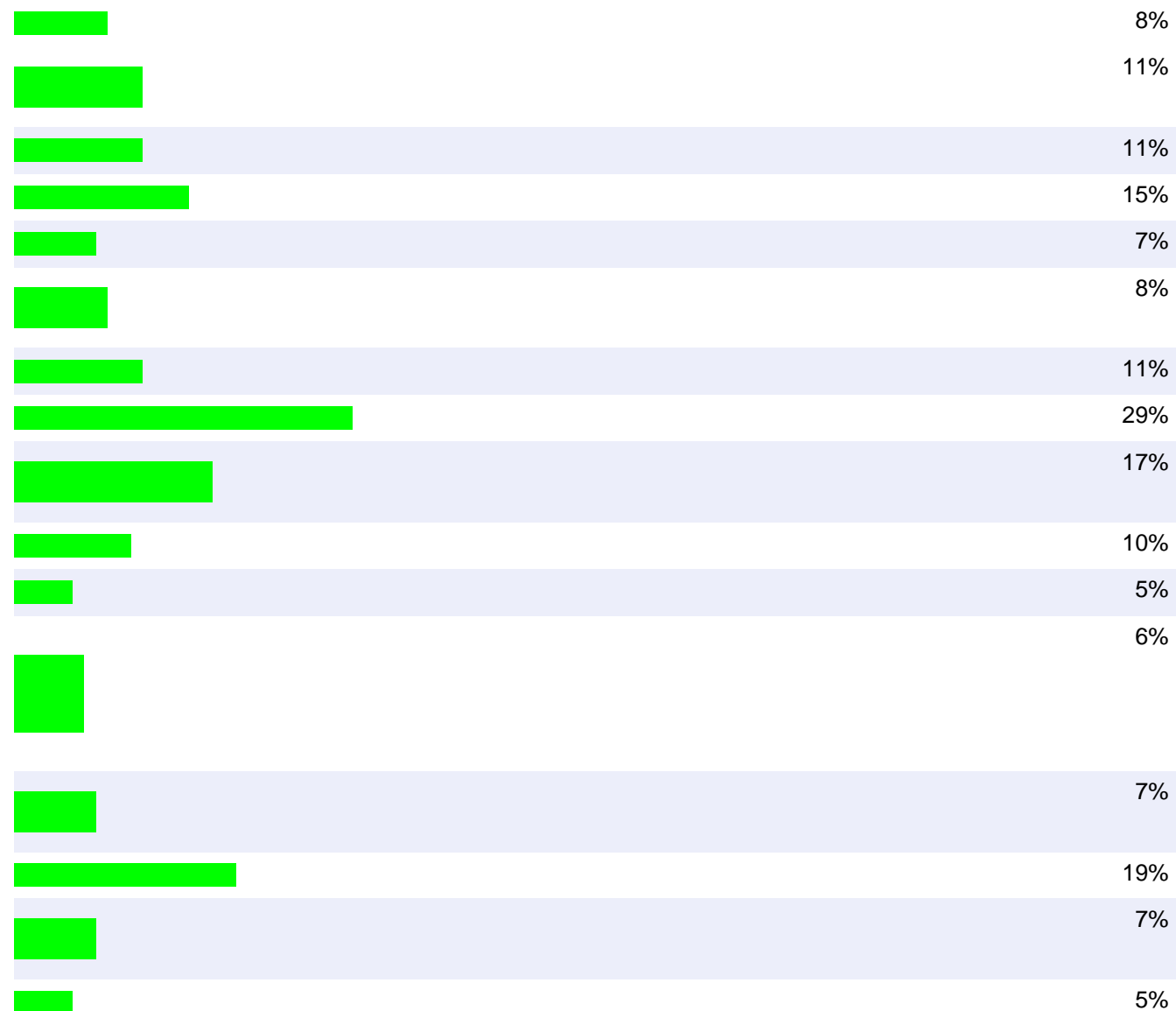
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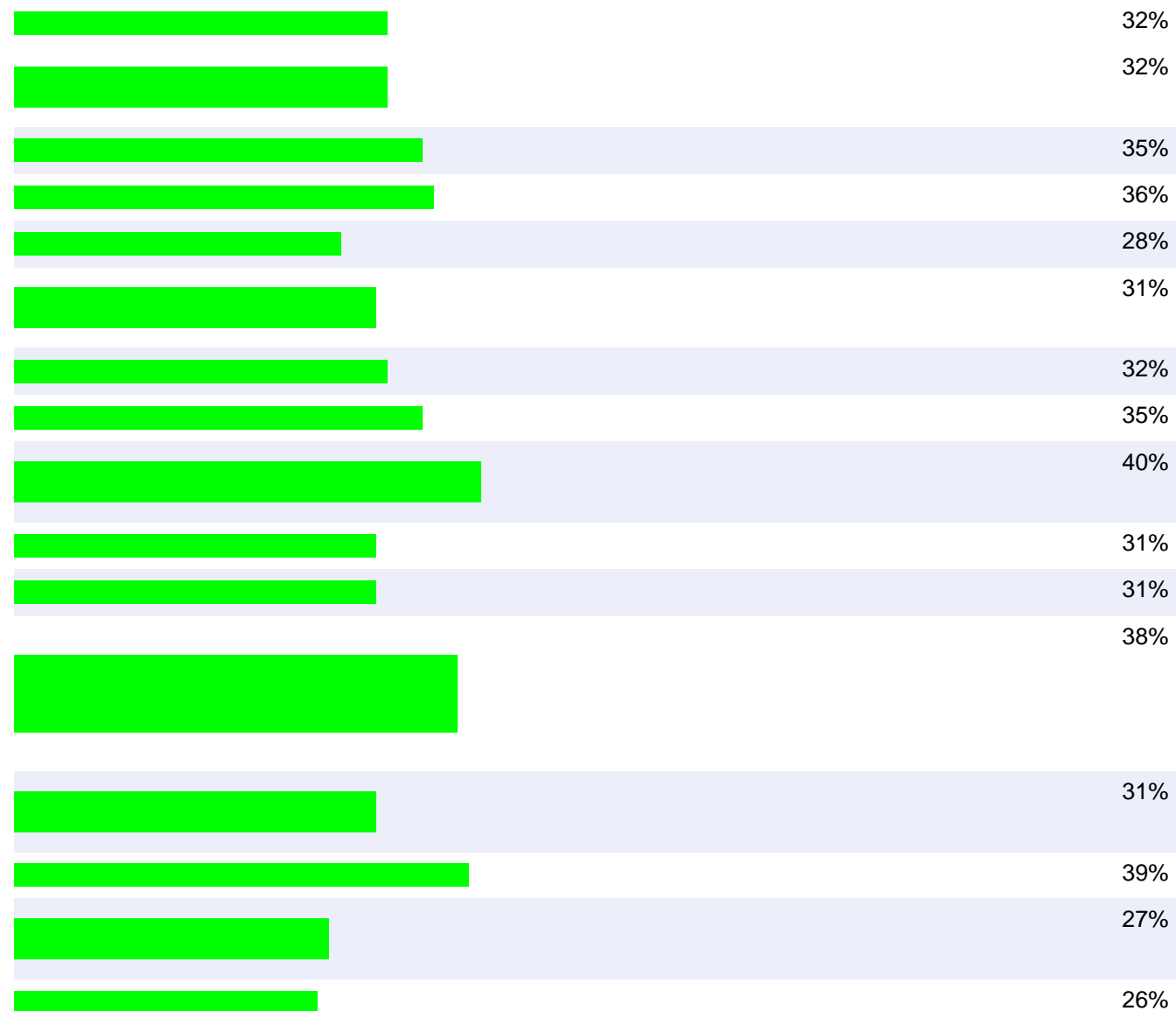
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300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

Fewer than 100

300 or more

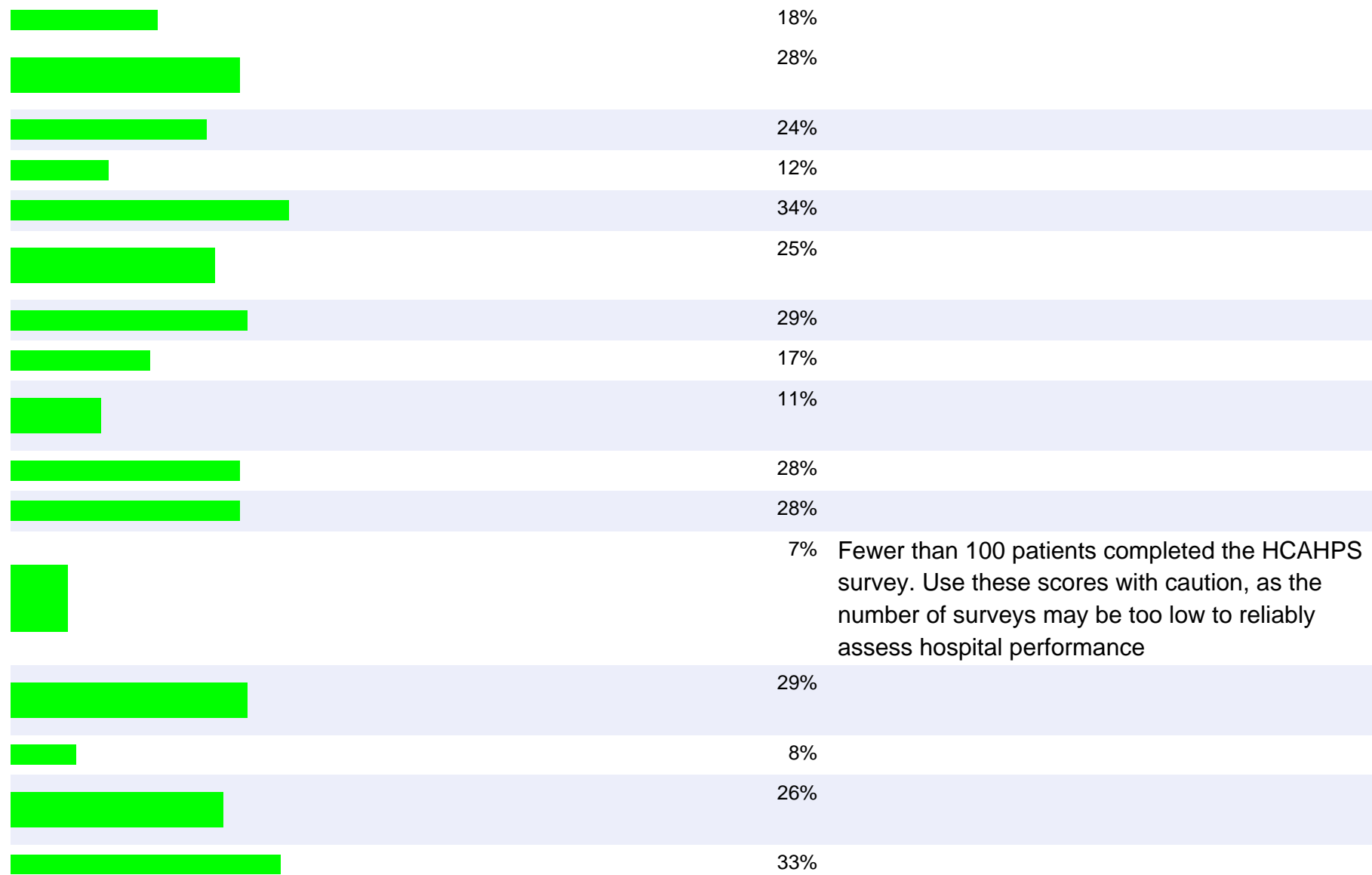
300 or more

300 or more

300 or more

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AVENUE

140251

OUR LADY OF THE RESURRECTION
MED CTR

5645 W ADDISON

140292

ADVENTIST GLENOAKS

701 WINTHROP AVENUE

140304

ADVENTIST BOLINGBROOK
HOSPITAL

500 REMINGTON
BOULEVARD

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CHICAGO IL

GLENDAL
HEIGHTS IL

BOLINGBROOK IL

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| | | |
|-------|--------|------------|
| 60634 | COOK | 7732827000 |
| 60139 | DUPAGE | 6305456160 |
| 60440 | WILL | 6302268100 |

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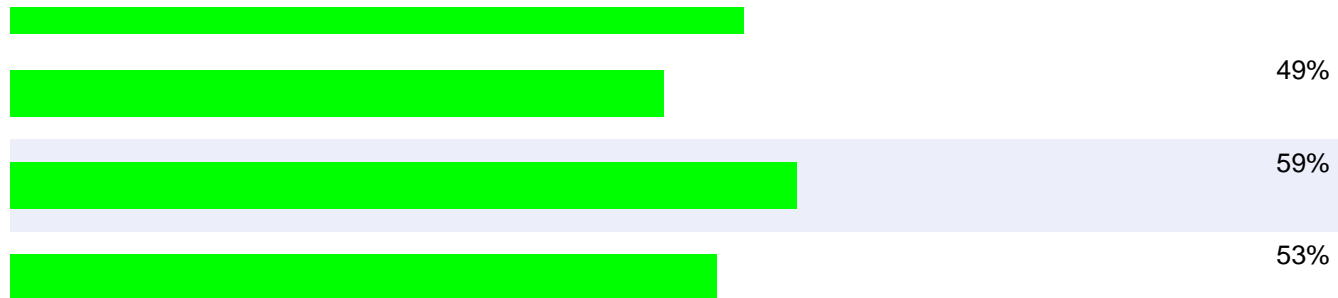
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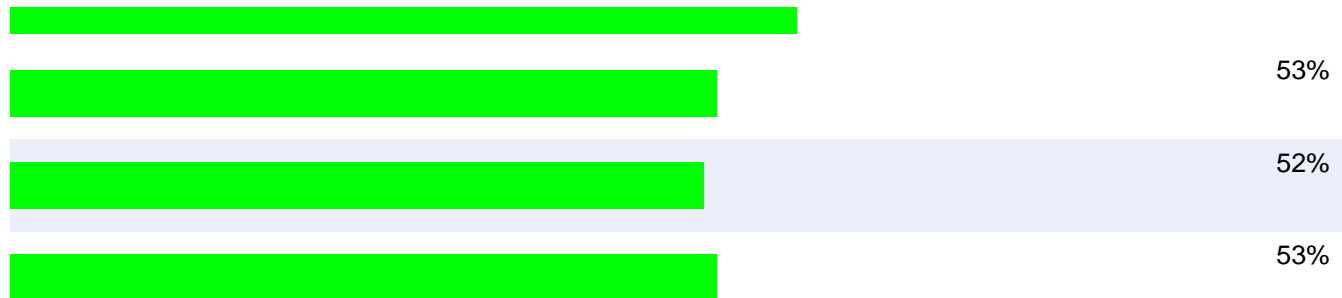
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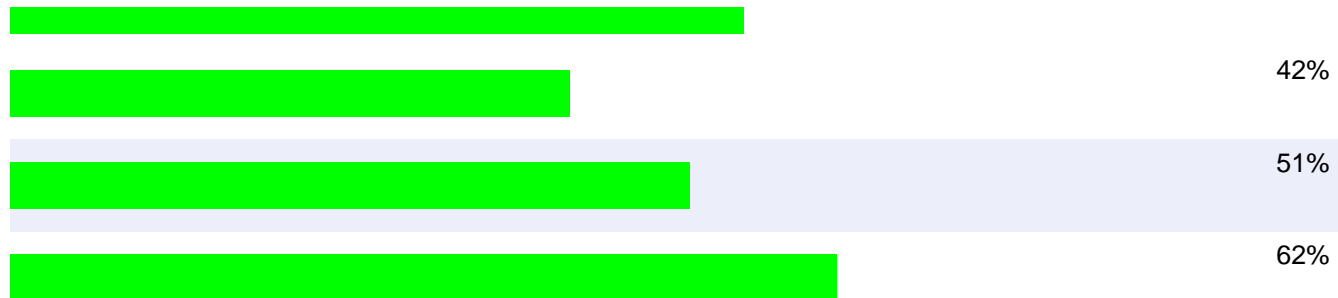
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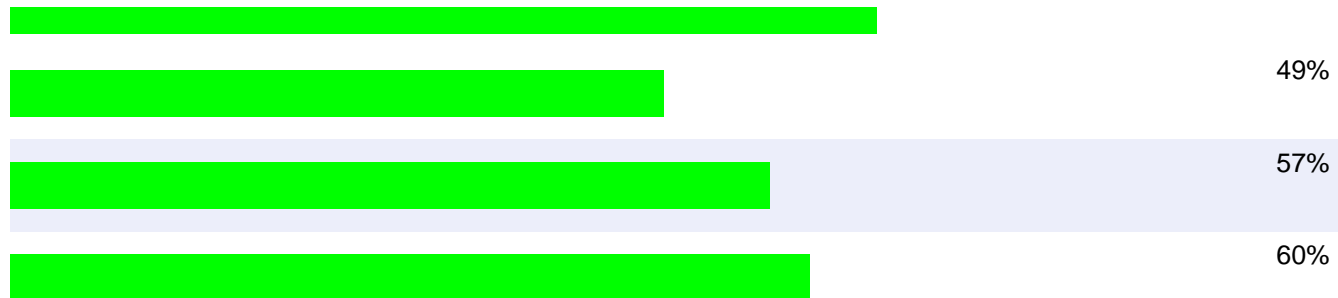
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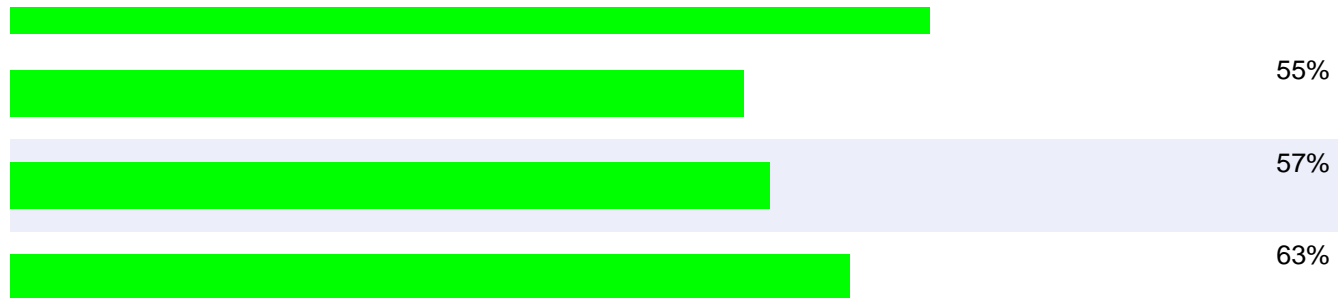
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hcah

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300 or more

300 or more



300 or more

hcah

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